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SUSTAINABLE CITIES PROJECT-II

Additional Financing

**AYVALIK DRINKING WATER TREATMENT PLANT AND
TRANSMISSION LINES & AYVALIK TM4
DISPLACEMENT AND RENEWAL OF COLLECTOR
LINES PROJECTS**

RESETTLEMENT PLAN (RP)

Revision : REV.04

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Project Information

Project

Details

Name

Sustainable Cities Project-II Additional Financing
Ayvalik Drinking Water Treatment Plant and Transmission Lines &
Ayvalik Tm4 Displacement And Renewal Of Collector Lines Projects
Resettlement Plan (RP)

Project Owner

Balıkesir Municipality

Client

ILBANK A.Ş.

Prepared by

MGS Project Consultancy Engineering Trade Co. Ltd. (MGS) & REA
Consultancy Co. Ltd. (REA) Joint Venture

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LIST OF ABBREVIATIONS

AF	Additional Financing
BASKI	Balıkesir Water and Sewerage Administration
CIMER	The Presidency's Communication Center
CLO	Community Liaison Officer
DSI	State Water Works
EIA	Environmental Impact Assessment
EM	Entitlement Matrix
ESF	Environmental and Social Framework
ESIA	Environmental and Social Impact Assessment
ESMP	Environmental and Social Management Plan
ESS	Environmental and Social Standard
EU	European Union
FI	Financial Intermediary
GRM	Grievance Redress Mechanism
GRS	Grievance Redress Service
ILBANK	İller Bankası A.Ş.
IFI	International Financial Institution
LARPF	Land Acquisition & Resettlement Policy Framework
M&E	Monitoring and Evaluation
MGS	MGS Project Consultancy Engineering Trade Co. Ltd.
OG	Official Gazette
OP	Operational Policy
PAPs	Project Affected People
PIU	Project Implementation Unit
PMU	Project Management Unit (İLBANK)
PVC	Polyvinyl Chloride
REA	REA Consultancy Co. Ltd.
RF	Resettlement Framework
RP	Resettlement Plan
SCP	Sustainable Cities Project
SEP	Stakeholder Engagement Plan
TM4	Pumping Station
WB	World Bank
WTP	Water Treatment Plant
WWTP	Wastewater Treatment Plant



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EXECUTIVE SUMMARY

ILBANK A.Ş. (ILBANK) is implementing the Sustainable Cities Project (SCP) as a Series of Projects and SCP I and II are already in implementation; with technical and financial support from the World Bank (WB) and European Union (EU). The SCP aims to improve the infrastructure service needs of participating municipalities and utilities. The investments to be made within the scope of SCP will follow environmental legislation of Republic of Türkiye as well as World Bank safeguard policies and standards.

SCP I, SCP II and SCP II-Additional Financing (AF) are the next generation operation, which will provide a more dedicated focus to urban planning systems and broadening the program to broader sectors, such as urban transport; zero waste; energy efficiency, renewable energy, municipal social services, disaster recovery, urban renovation, and restoration sectors.

Balıkesir Water and Sewerage Administration is planning to improve water and wastewater infrastructure conditions in Ayvalık District. In the light of this purpose, Ayvalık Drinking Water Treatment Plant and Transmission Lines & Ayvalık TM4 Displacement and Renewal of Collector Lines Projects (the Projects) are planned to be implemented in the scope of SCP-II AF, where the Project consists of two components:

- Component 1 - Displacement and Construction of Ayvalık Pumping Station and Renewable of Collector Line
- Component 2 - Construction of Ayvalık Drinking Water Treatment Plant (WTP) and Transmission Lines

Component 1 is located in Küçükköy Neighborhood of Ayvalık District and involves construction of sewage collector line works and displacement of a pumping station named TM4, which is currently located in Sarımsaklı Beach. On the other hand, Component 2 consists of the construction of a WTP and transmission line to convey the treated water to the center of Ayvalık District by covering Küçükköy and Altınova neighborhoods as well as Alibey Island.

In the scope of the environmental and social impact and risk assessment studies conducted for the Project, an Environmental and Social Management Plan (ESMP), a Stakeholder Engagement Plan (SEP) and this Resettlement Plan (RP) were prepared by MGS Project Consultancy Engineering Trade Co. Ltd. (MGS) & REA Consultancy Co. Ltd. (REA) Joint Venture for the Balıkesir Water and Sewerage Administration (BASKI), who is the Project Owner.

The purpose of this RP is to ensure that a fair and transparent land acquisition process is carried out in compliance with the national legislation and international environmental and social safeguard standards, particularly WB Operational Policy (OP) 4.12 on Involuntary Resettlement as well as Land Acquisition & Resettlement Policy Framework (LARPF) of ILBANK prepared for SCP-II AF. The Plan also ensures that all losses due to land acquisition; permanent and/or temporary, resulting in physical or economical displacement, are fully compensated in a timely manner.

This plan is prepared for both components of the Ayvalık Sarımsaklı Sewage Pumping Station and Wastewater Line Transport & Ayvalık Water Supply Line and Treatment Plant Construction Project, in accordance with ILBANK's Land Acquisition and Resettlement Policy



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Framework (LARPF), WB OP 4.12 on Involuntary Resettlement and the national legislation in force in Türkiye.

This project requires the acquisition of private and public lands. For this reason, the subject of the RP is not only landowners, but also public lands, formal and informal users, beneficiaries of pasture and forest lands, and vulnerable/disadvantaged individuals/groups.

The land ownership and land use conditions of the project area are as follows: six (6) parcels of privately owned land in the project areas; two (2) parcels of Treasury Land (one (1) parcel of pasture land), one (1) parcel of municipal service area) for the land acquisition process.

The following key mitigation measures will be implemented during the construction phase for the land acquisition process:

- Land acquisition procedures will be implemented in line with the provisions set out in this RP.
- Accidental damages and harvest payments (if any) due to project activities will be determined and compensations will be paid to land users before and during construction phase.
- A Grievance Redress Mechanism (GRM) will be established. The Project GRM will serve all stakeholders. Project land use and all grievances related to engineering work that will affect land use (especially for lands used by Project Affected Persons (PAP)) will be received and recorded for stakeholders. In this way, the PAP can raise their concerns and grievances and be mutually agree by the parties.



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1. DESCRIPTION OF THE PROJECT AND POTENTIAL IMPACTS

Ayvalık Drinking Water Treatment Plant (WTP) and Transmission Lines & Ayvalık TM4 Displacement and Renewal of Collector Lines Projects (henceforth “the Project”) of Balıkesir Water and Sewerage Administration, herein after referred as BASKİ, will be financed within the scope of SCP-II-AF under Group-1 for the Project.

The current situation of the infrastructure of Ayvalık District involves relatively poor conditions of potable water and some unsatisfactory wastewater collection units, which are results of the lack of financial capacity of the BASKİ. According to the technical specifications of ILBANK, design studies of the project have been started by BASKİ and within the scope of SCP-II-AF, technical and financial feasibility studies have been commenced. In addition to these studies, in the scope of the environmental and social impact and risk assessment studies conducted for the Project, an ESMP, a SEP and this RP were prepared by MGS & REA Joint Venture for BASKİ, who is the Project Owner.

Within the scope of the project located in Ayvalık District, two (2) main projects will be performed as wastewater collection system with new pumping station and water supply system with water treatment plant construction. The main objectives of the project are to meet infrastructure needs for municipal services due to the increasing population and current poor infrastructure conditions; to provide a water line to supply adequate drinking water to the district; to prevent seepage losses; to renew the existing wastewater pumping station and to ensure to maintain community health and safety.

The Project have been defined as Category B Project as per WB Operational Policy Environmental Assessment (OP 4.01). The Project Introduction File should be prepared in accordance with the format given in Annex IV of the regulation by authorized environmental consultancy company for the project and should be submitted to Ministry of Environment, Urbanization and Climate Change (MoEUCC). After the evaluation of the MoEUCC, it is decided whether an “EIA is required” or “EIA is not required” for the project and the procedure will continue regarding the decision of the MoEUCC. In the current situation, no national EIA procedure has been started yet.

The Project is foreseen to be implemented between January 2022 and July 2025, including tender processes, design review, construction, and a 12-month defects liability period (DLP) as shown in Table 1.1. Components 1 and 2 of the Project will be carried out simultaneously.

Table 1.1 Time Schedule of the Project

Year	2022						2023						2024						2025					
Month	J	M	M	J	S	N	J	M	M	J	S	N	J	M	M	J	S	N	J	M	M	J	S	N
	F	A	J	A	O	D	F	A	J	A	O	D	F	A	J	A	O	D	F	A	J	A	O	D
Component 1 – Ayvalık TM4 Displacement and Renewal of Collector Lines Project																								
Tender Process																								
Construction Process																								
Defect Liability Period																								



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Year	2022						2023						2024						2025					
Month	J	M	M	J	S	N	J	M	M	J	S	N	J	M	M	J	S	N	J	M	M	J	S	N
	F	A	J	A	O	D	F	A	J	A	O	D	F	A	J	A	O	D	F	A	J	A	O	D
Component 2 – Ayvalık Drinking Water Treatment Plant and Transmission Lines Project																								
Tender Process																								
Construction Process																								
Defect Liability Period																								

The number of workers to be employed in the project will be determined by the municipality in such a way that the legal working hours of the workers are protected. According to the intensity of the work during the construction process of the project, it is estimated to employ 20 personnel at a minimum and 70 personnel at a maximum by the contractor. During the operation phase, the maintenance and repair works of the network will be carried out by the existing municipality personnel.

The area of influence (AoI) of the project (see Figure 1.1) consists of any urban or rural area likely to be affected by the project, its activities and facilities that are directly owned, operated, or managed (including by contractors). The area of influence also involves impacts from unplanned but predictable developments caused by the project, or indirect project impacts or cumulative impacts on biodiversity or on ecosystem services and on Affected Communities. The project consists of two main components as wastewater collection system with new pumping station and water supply system with water treatment plant construction; therefore, the route of each network, construction activities, access roads and nearest settlements are defined in the project’s area of influence.

The project footprint is located in eight (8) different neighborhoods: Üçkabağaç, Altınova, Küçükköy, Kazım Karabekir, 150 Evler, Ali Çetinkaya, Mithatpaşa and Sakarya (see Figure 1.1).

In the vicinity of the project area, cultural heritage assets are located; however, the project area and its footprint do not overlap with conservation areas. During the construction phase, excavation activities will take place which may lead to come across with chance finds and therefore a chance finds procedure will be implemented.



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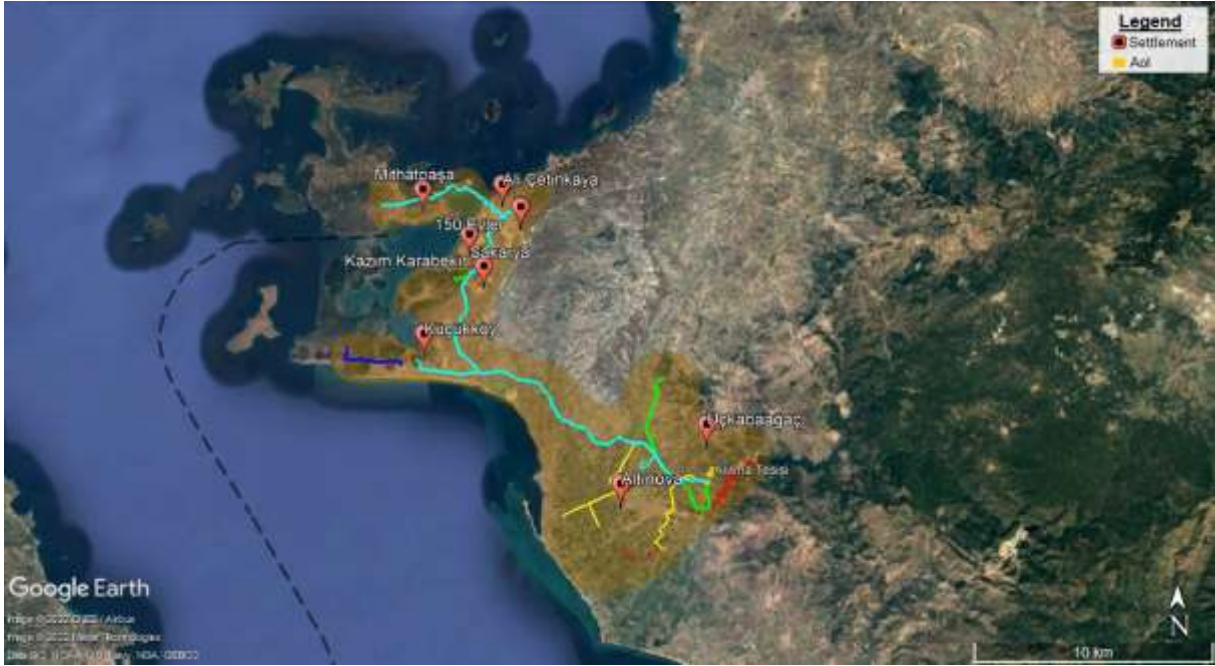


Figure 1.1 Area of Influence

Within the scope of the project, five (5) parcels from Üçkabağaç neighborhood and one (1) parcel from Sakarya neighborhood are privately owned and will be expropriated. One (1) parcel from Üçkabağaç Neighborhood belongs to the municipality. One (1) parcel from Altınova Neighborhood is state-owned land. One (1) parcel from Küçükköy neighborhood belongs to the municipality. Within the scope of the planned wastewater collection network with new pumping station (Component 1) and water supply network with water treatment plant project (Component 2), public roads will be used for the network lines. The planned area for the new TM4 building is in Municipal Service Area¹ with the Plot No. 179/137 in Küçükköy Neighborhood. The parcel is also planned in the zoning plan; therefore, expropriation or acquisition is not required. On the other hand, the location of some proposed structures in the scope of Component 2 overlaps with some private lands. 5 privately owned lands in Üçkabağaç Neighborhood with lot/parcel numbers of 108/555, 108/280, 108/281, 108/299 and 108/300 are planned to be expropriated/acquired for water treatment plant area.

There are no vulnerable groups in the households of the owners of the lands to be expropriated. It is not expected that any structure will be affected during the expropriation process. The ownerships of the lands to be acquired/allocated and their current land use purposes (as their status) are presented in Table 1.2

¹ The Municipal Service Area refers to a geographically defined region within a municipality where specific services are provided. These areas are designed to focus on particular services such as waste management, water supply, sewer systems, parks, and recreation. Municipal Service Area's are used to manage resources more efficiently, tailoring services to the diverse needs of different areas within a municipality.



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Table 1.2 Current Ownership of Lands to be Acquired or Allocated

Scope	Structure	Characteristics	Ownership /Land Use	Status
Component 1	TM4 Wastewater Pumping Station	Lot/Parcel No: 179/137 in Küçükköy Neighborhood TM4 wastewater pumping station building will be placed.	Municipal Service Area (Determined in the zoning plan/ No expropriation is required.)	No is required.)
Component 2	Water Treatment Plant	Lot/Parcel No: 108/555 in Üçkabağağaç Neighborhood Water Treatment Units and Equipment will be placed.	Area allocated to BASKI (Arable land with no agricultural activity)	
	Water Treatment Plant	Lot/Parcel No: 108/280 in Üçkabağağaç Neighborhood Water Treatment Units and Equipment will be placed.	Private property (Olive grove land with no agricultural activity)	
	Water Treatment Plant	Lot/Parcel No: 108/281 in Üçkabağağaç Neighborhood Water Treatment Units and Equipment will be placed.	Private property (Arable land with no agricultural activity)	
	Water Treatment Plant	Lot/Parcel No: 108/299 in Üçkabağağaç Neighborhood Water Treatment Units and Equipment will be placed.	Private property (Arable land with no agricultural activity)	
	Water Treatment Plant	Lot/Parcel No: 108/300 in Üçkabağağaç Neighborhood Water Treatment Units and Equipment will be placed.	Private property (Arable land with no agricultural activity)	
	Raw Water Pumping Station (TM-1)	Lot/Parcel No: 109/4 in Üçkabağağaç Neighborhood Ø900 mm and Ø500 mm water pumping station	Private property (Arable land with no agricultural activity)	
	Raw Well Water Pumping Station (TM-2)	Lot/Parcel No: 283/66 in Altınova Neighborhood Ø 800 mm water pumping station	State-Owned land (Pasture Area)	
	New Şirinkent Water Reservoir (DY-1)	Lot/Parcel No: 1384/64 in Sakarya Neighborhood 2,000 m ³ drinking water service reservoir	Private property (Belonging to the Şirinkent Business Cooperative) Current Şirinkent Water reservoir will be renewed. Land use permit belongs to BASKI.	



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2. OBJECTIVE AND RATIONALE FOR PREPARING RESETTLEMENT PLAN

The purpose of preparing this RP is to clarify resettlement principles, organizational arrangements, determine measures to be implemented to avoid/minimize the livelihood impacts on PAPs and to ensure consistency with the Resettlement Policy Framework of the Project and WB OP 4.12 on Involuntary Resettlement and the national legislation in force in Türkiye.

The procedures presented in this RP detail the actions, which will be taken to ensure the compliance with relevant Turkish Legislation and the WB OP 4.12. In cases where there are gaps between the legal regimes, measures will be taken to meet the standards set in OP 4.12.

The RP enables the WB and ILBANK and/or implementing municipalities/utilities to better identify the project-related land acquisition risks of projects and to improve development outcomes. The RP offers broad and systematic coverage of land acquisition risks, and makes important advances in areas such as transparency, non-discrimination, public participation, and accountability including expanded roles for grievance redress mechanisms.

The project components require both public and private land acquisition. Therefore, the subject of RP is the owners/shareholders and users of the affected parcels, formal or informal users in public lands, those at risk of losing a significant proportion of their income, and vulnerable/disadvantaged individuals/groups. The effects on the income of PAPs were examined and this RP is developed to prevent/minimize identified livelihood losses as a result of the Project.

In this context, this RP is prepared to address the potential land based social risks and impacts on the identified PAPs in Ayvalık District of Balıkesir Province.



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3. LEGAL AND INSTITUTIONAL FRAMEWORK

3.1. Turkish Legal Framework for Land Acquisition and Resettlement

3.1.1. Land Acquisition

The legal basis for the acquisition of the land is as follows:

- a. Expropriation Law (Law No. 2942-approval date: 04.11.1983) and Laws concerning amendments to the Expropriation Law (which includes Law No. 4650-approval date: 24.4.2001 and other laws);
- b. Municipal Law (Law No. 5393- approval date: 03.07.2005)

In the scope of Turkish legal framework, land acquisition/expropriation is based on the Expropriation Law No: 2942 (amended by Law No: 4650 in 2001). In addition, Article 46 of the Turkish Constitution explains that state and legal public entities, in cases of public benefit, are entitled to entirely or partially expropriate immovable properties in private possession, on condition that the real value of those immovable properties are paid in advance and in cash; and to establish easement rights on these immovable properties in compliance with the procedures and principles set by expropriation law. In other words; Constitution implies that any immovable property cannot be confiscated unless its expropriation compensation is paid to the owner/s in advance and in cash.

Compensation for the expropriated estate is determined pursuant to procedures and principles in Articles 8, 10 and 11 of the Expropriation Law No 2942. Valuation criteria are stated in the Article 11 of the Law. The Expropriation Law defines that determination of the compensation for the expropriated land depends on average annual net income derived from that land by taking into account rotation system, valuation of structures includes the calculation of construction unit prices, and valuation of plots (housing) depends on peer assessment. Valuation commission is internally established by the organization responsible for land acquisition and comprised of at least three members. In case of a necessity, this commission can get information from Chamber of Industry and Commerce, real estate agencies and other individual or institutional authorities that are specialized on those points.

Announcement

The valuation commission delivers valuation document to negotiation commission, which is internally established by responsible agency. This negotiation commission is also comprised of three (3) members and conducts negotiations with property owners. Then, responsible agency notifies the affected people through an official registered mail and invites them for negotiations. In the case of land and property owners, the notification mentions the intent of the municipality or municipal water and wastewater utility to purchase the land (or to establish easement right on the land in question) through a negotiated settlement and clearly describe steps in the land acquisition process and provisions for litigation available to the landowner and relevant steps.

In case of the owners do not live on the land, reasonable efforts are made to reach them by:

- a. Local inquiries for current address research from villagers and village head (mukhtar),
- b. Inquiry of last known residence from land registry and cadastral records, and law enforcement records through their national identification number, and



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c. Official advertisement in newspaper pursuant to Article 10 of the Expropriation Law 2942.

If the owners can still not be reached, the compensation for the land is deposited in their name to a Bank account. The owner can withdraw the compensation at any point in time.

Transaction

The purchase of land and affected properties can take place through two (2) processes: negotiated settlement, or court settlement.

Negotiated Settlement: The process for purchasing the land and the related immovable property through negotiated reconciliation, pursuant to the principles and procedures set out in Article 8 of Expropriation Law No.2942 and this RP. If the owner agrees to a negotiated settlement, then discussions between the owners and the municipalities or municipal water and wastewater utilities take place to finalize the transaction. Minutes of the proceedings regarding this agreement are signed by two sides. Then the expropriation compensation is paid to rightful owner within 45 days and the property is registered in the name of government following alienation. This way of purchase is considered as expropriation but right to sue against this expropriation and amount of expropriation compensation cannot be processed. The municipality or municipal water and wastewater utilities should make it clear that negotiations will last for no more than three (3) months and will provide the landowner a description of the land acquisition steps and the owner's rights to due process and litigation at each step. Failure to reach a negotiated settlement will result in a court settlement.

Court Settlement: A court settlement will occur if: a) the negotiated settlement fails; or b) the owner, after receiving notification from the municipality or municipal water and wastewater utility, declines to negotiate; c) in case of customary rights; d) in case of deceased or absentee owners. Prior to requesting a court settlement, rights to due process and litigation will be explained fully to the landowner.

A lawsuit will be filed by the municipality or municipal water and wastewater utility with a relevant court of first instance for valuation and registration, pursuant to Article 10 of the Expropriation Law. The costs of the court process are born by the responsible agency according to the Expropriation Law. Particularly, in case of the court process cannot be concluded within four (4) months, legal interest rate is applied to determined compensation amount as from this deadline.

In general, according to the Article 12 of the Expropriation Law, if a land is partially expropriated and in case of the remaining part is not usable, this part shall also be expropriated upon the request of the owner within 30 days following receiving expropriation decision.

Urgent Expropriation: Article 27 of the Expropriation Law authorizes the organization responsible for expropriation to confiscate the immovable assets required by the project earlier than the time needed in normal expropriation procedure. This process does not prevent challenges of the property owners against the determined valuation.

If the urgent expropriation is unavoidable, right owners (displaced persons) should be meaningfully informed at initial phase of land acquisition by responsible agency.



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The Expropriation Law, briefly known as the Expropriation for Public Interest Law in Turkey, is a legal framework enacted to expedite the process of expropriation. This law allows for the rapid acquisition of specific properties for public interest or urgent needs. The primary objective of the Expropriation Law is to facilitate the timely provision of necessary land for the efficient execution of public services and the completion of essential infrastructure projects.

The Expropriation Law aims to expedite the determination and payment of compensation during the expropriation process. It establishes procedures and principles for expropriation processes, determination and payment of compensation, and the protection of the rights of all parties involved.

This law enables a swift and effective expropriation process in cases of public interest necessitating infrastructure projects, social service development, emergencies, and defense. However, it emphasizes the principle of ensuring fair compensation and protecting the rights of all parties in all expropriation procedures.

According to Article 3, paragraph 2 of the Expropriation Law;

In expropriations to be made for the purpose of realizing large energy and irrigation projects and resettlement projects, cultivating new forests, protecting coasts and tourism, approved by the Council of Ministers, the amount of the expropriation value to be paid to a real or private legal entity, as indicated in the General Budget Law of that year, is paid in cash and in advance. This amount cannot be less than one sixth of the expropriation value. Expropriation fees exceeding this amount shall be paid in equal installments, not less than the advance payment amount and to be paid together with interest within a maximum of five years. The highest interest rate foreseen for the State debts is applied to the installments as of the day following the advance payment date.

3.1.2. Involuntary Resettlement

In case physical or economic resettlement comes into agenda in any project, municipality or municipal water and wastewater utility which is responsible for land acquisition, can collaborate with other organizations related with resettlement planning and implementation according to the Municipal Law (Law No. 5393).

3.2. Objectives and Required Measures under WB OP 4.12

The WB OP 4.12 on Land Use and Involuntary Resettlement includes safeguards to address and mitigate risks resulting from involuntary resettlement under development projects and covers any involuntary land taking.

The overall objectives of the Bank's policy on involuntary resettlement are the following:

- a. Involuntary resettlement should be avoided where feasible, or minimized, exploring all viable alternative project designs.
- b. Where it is not feasible to avoid resettlement, resettlement activities should be conceived and executed as sustainable development programs, providing sufficient investment resources to enable the persons displaced by the project to share in project benefits. Displaced persons should be meaningfully consulted and should have opportunities to participate in planning and implementing resettlement programs.



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- c. Displaced persons should be assisted in their efforts to improve their livelihoods and standards of living or at least to restore them, in real terms, to pre-displacement levels or to levels prevailing prior to the beginning of project implementation, whichever is higher.

To address the impacts covered under involuntary settlements of this policy, the policy requires the borrower to prepare the RP, whereas the Municipalities (implementing agencies) will prepare the RPs where necessary. However, Turkish Law does not require the implementing agency to prepare a RP. RP will cover the following:

- a. The RP or resettlement framework includes measures to ensure that the displaced persons are
 - a. informed about their options and rights pertaining to resettlement;
 - b. consulted on, offered choices among, and provided with technically and economically feasible resettlement alternatives; and
 - c. provided prompt and effective compensation at full replacement cost for losses of assets attributable directly to the project.
- b. If the impacts include physical relocation, the RP or resettlement framework includes measures to ensure that the displaced persons are
 - o provided assistance (such as moving allowances) during relocation; and
 - o provided with residential housing, or housing sites, or as required, agricultural sites for which a combination of productive potential, locational advantages, and other factors are at least equivalent to the advantages of the old site, compensation for their losses at full replacement cost and assistance in improving their former living standards, income earning capacity and production levels or at least restoring them.

WB OP 4.12 requires that no land shall be acquired before compensation is paid completely to the affected people.

Moreover, WB OP 4.12 requires the Project to create and implement a resettlement plan, the preparation of which necessitates the involvement and consultation of the PAPs in planning. In this regard, WB OP 4.12 requires the Project to systematically inform and consult affected persons about their options and rights during the preparation of the RP.

“Replacement cost” is the method of valuing assets endorsed by WB OP 4.12: “For agricultural land, it is the pre-project market value of land of equal productive potential or use located in the vicinity of the affected land, plus the cost of preparing the land to levels similar to those of the affected land, plus the cost of any registration and transfer taxes.”

WB OP 4.12 also recognizes that some types of loss, such as access to public services, customers and suppliers, grazing or forest areas, cannot easily be compensated for in monetary terms and, therefore, requires the Project to attempt to make or establish access to equivalent and acceptable resources and earning opportunities.

While WB OP 4.12 covers all affected people, it calls on the Project to pay particular attention to the needs of the vulnerable people.



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3.3. Gap Analysis

National legislation and processes regarding land acquisition have a long-lasting history in Türkiye. They have been updated in the years of implementation to improve the process to solve the problems encountered and to incorporate some requirements from international best practice. However, there are still some issues creating gaps between Turkish legislation and WB OP 4.12. In this regard main gaps can be summarized under the following issues:

- **Compensation/assistance to renters, and other informal users of lands, who do not own property:** According to Bank's OPs, as well as official users of the land, unofficial users of the land are also defined as PAPs. Turkish legislation does not require payment of compensation to tenants and unofficial users of land/properties. However, according to Bank's procedures, persons who have spent money and constructed buildings or other structures on the lands of other persons are compensated at full replacement cost. They are also compensated for standing crops and economic trees they planted on the land they use unofficially, and assistance if needed to restore income/livelihood lost as a result of being displaced from the land in question. Compensation provided will ensure that the livelihoods of renters and other informal users of land are not affected. In addition to the legal compensation amount for the official landowners, for other people who have no legal rights, cost will be provided from social aid funds of the Municipalities and/or governorates.
- **Replacement Cost:** According to Bank's policies, loss of immovable such as land and other fixed assets should be compensated at full replacement cost before the construction starts. Considering the cash equivalent to replacement cost will be used as a compensation method, legal landowners will be compensated for loss of land, and tenants, public land users and squatters would be entitled to the replacement cost of what they have invested in the land. According to Turkish legislation, only the legal property owners can get monetary compensation and there is a clause in the law indicating that depreciation shall be deducted in the valuation process for the buildings (for expropriation), which may cause the expropriation value to be less than the full replacement cost as defined in WB OP 4.12 (which does not allow for applying depreciation). The compensation for the loss of income, access to common properties or social losses (such as opportunity costs) is not clearly stated in the Turkish legislation. The difference between full replacement cost and compensation to be paid will be provided from social aid funds of the Municipalities and/or governorates.
- **Request for the expropriation of unviable land due to partial expropriation:** According to law, landowners subject to partial expropriation have a right to request the expropriation of the remaining land within 30 days. WB OP 4.12 does not define a time limit for such requests. If there is a partial expropriation request for the remaining part of the land, sub-borrower will ensure to reply to/take action on this request within 30 days.
- **Scope of project affected people:** According to Turkish legislation, only people who lose legally owned land are considered as project affected people (PAP). Thus, the possible losses of other project affected persons such as the non-title holders and users of public lands, host population, nomadic/migrants (using the project area) or economically displaced people are not recognized and there are no provisions to mitigate the adverse effects of the projects on these people. In Turkish legislations,



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most of these groups are not considered as PAP. For such people who are affected and fall under the definition of WB OP 4.12, mitigation measures such as occupational education or some job opportunities etc. will be provided. WB OP 4.12 suggests providing prompt and effective compensation at full replacement cost for losses of assets attributable directly to the project.

- **Resettlement Action Planning:** There is no statutory arrangement for preparation of a RP covering all displaced people and host families. Therefore, the preparation of RPs by the sub-borrowers will be required. If land is acquired before the sub-loan agreement is signed, Ex-post social audit (retroactively) reporting procedures will be carried out. Also, for the projects that entail additional land acquisition in the future, proactive study and reporting will be carried out by the sub-borrowers.
- **Public Information Disclosure, Consultation and Participation:** There are no provisions regarding information disclosure to public, public consultation and participation in the Turkish legislation regarding land acquisition. In the scope of normal expropriation procedures, an invitation letter is sent to property owners for the aim of informing and inviting rightful owner to negotiations within fifteen (15) days. Therefore, rightful owner becomes aware of land acquisition and has the opportunity to negotiate and/or challenge the proposed compensation amount.

WB OP 4.12 requires full public disclosure and consultation of RPs.

For this project, Municipalities/Water and Wastewater Utilities are responsible for arranging consultation meetings before land acquisition procedures begin with affected persons to inform about the land requirements of the sub-projects as well as the availability of a LARPF, the draft RPs that include entitlements, and resettlement planning and implementation if any.

In addition, the RPs will be disclosed at the local level and on ILBANK's website.

- The municipality or the municipal water and wastewater utility will also notify the other affected groups and stakeholders in addition to the people who have legal rights, including those who have made investment in public land or are occupying or utilizing the land without formal rights, and tenants, through an official registration mail as they notify the land and property owners and with consultations. In the letter, information about the related sub-projects and impacts due to land requirements will be provided.
- **Grievance Redress Mechanism:** There are channels for lodging grievances under different laws of Türkiye (2942 Expropriation Law, 3071 Grievances Law, and 4982 Access to Information Law), but these are through more formal and legalistic mechanisms.

For this project, grievance redress mechanisms developed within the municipalities/Water and Wastewater Utilities, consisting of accessible and documented grievance redress handling at sub-project and municipal levels, is provided in Chapter 7. These project level grievance redress mechanisms are supplementary, but do not substitute for the formal legal mechanisms, which remain available to PAPs who choose to pursue them.

The relevant Turkish legislation and WB OP 4.12 will both be followed, in cases where there are gaps between the legal regimes, measures will be taken to meet the standards set in OP 4.12.



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4. INVESTIGATION AND EVALUATION OF AFFECTED PEOPLE AND ASSETS

In order to survey the affected persons and assets within the scope of this RP, a site survey was conducted with seven (7) neighborhood mukhtars and local authorities in the first week of October 2021. During the site survey, the details of consultations with community representatives are presented below in Table 4.1. In-depth interviews were conducted with the affected landowners using the qualitative research method. Interviews were held with the headmen to learn the socio-economic structure of the neighborhoods and their level of knowledge about the project. Consultation activities were carried out in Ayvalık District between 4th and 6th of October 2021. The mukhtars of the neighborhoods within the scope of the project were invited by BASKI Ayvalık Branch Chief to his office for the meeting dated with 04.10.2021. Except for one mukhtar (mukhtar of Ali Çetinkaya Neighborhood), all mukhtars participated. The consultation activities were performed by MGS.

Table 4.1 Consultations with Community Representatives

Settlement	Consulted Person	Date
Küçükköy Neighborhood	Küçükköy Neighborhood Mukhtar	04.10.2021
Mithatpaşa Neighborhood	Mithatpaşa Neighborhood Mukhtar	04.10.2021
Kazım Karabekir Neighborhood	Kazım Karabekir Neighborhood Mukhtar	04.10.2021
150 Evler Neighborhood	150 Evler Neighborhood Mukhtar	04.10.2021
Altınova Neighborhood	Altınova Neighborhood Mukhtar	04.10.2021
Üçkabağaç Neighborhood	Üçkabağaç Neighborhood Mukhtar	04.10.2021
Sakarya Neighborhood	Sakarya Neighborhood Mukhtar	04.10.2021

The issues handled during the interviews were as follows:

- Social characteristics of nearby neighborhoods,
- Vulnerable/disadvantaged individuals/groups in the impact area,
- Owners and proprietorship data of the private lands,
- Value of affected parcels and assets,
- Livelihood impacts that may occur on land owners and users,
- Income generating activities of informal users,
- Rights holders,
- Livelihood impacts of beneficiaries,

Face-to-face interviews were conducted with all affected people within the scope of the project; neighborhoods evaluated in this RP are (i) Üçkabağaç, private and treasury land (3 people were interviewed: the owner of parcels 108/280 and 108/300, the heir of the owner of parcel



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108/281, the heir of the owner of parcel 108/299); (ii) Altınova Quarter, treasury land; (iii) Küçükköy District, municipality service land, and (iv) Sakarya District, private land.

Moreover, consultation activities were carried out in Ayvalık District between 4th and 6th of October 2021. The mukhtars of the neighborhoods within the scope of the project were invited by BASKI Ayvalık Branch Chief to his office for the meeting on 04.10.2021. With the exception of one mukhtar (mukhtar of Ali Çetinkaya Neighborhood), all mukhtars participated. As a result, key informant interviews were conducted with all seven (7) mukhtars.

As per the information provided from the Mukhtars of the private owned lands, there are still uncertainties and deficiencies in terms of information on most of the handled issues given above, such as land values, owners and users of these parcels, zoning status of parcels within the municipality, and land property tax values, yields, production costs, rotation of crops and selling prices of the products grown in the region, land acquisition methods and relevant process stages etc., since no expropriation process has been initiated yet. Therefore, there is no information available about the numbers, features and characteristics of the parcels subject of land acquisition (i.e. shareholders, usage /acquisition percentages, characteristics to be taken into consideration while land / crop (if any) evaluations, reports of the land valuation experts and expropriation lists of private lands etc.) yet.

Land acquisition within the scope of the Projects can be expected to have an impact on the following groups:

- Land owners and formal and informal users using private properties,
- Informal users of public lands,
- Vulnerable groups.

In the scope of the project, the private parcels will entirely or partially be expropriated through establishing ownership rights.

The numbers, features and characteristics of the parcels (i.e. shareholders, usage /acquisition percentages, characteristics to be taken into consideration while land / crop (if any) evaluations, reports of the land valuation experts and expropriation lists of private lands, etc.) on which these groups are present, are provided individually for each neighborhood and the details will be given in the Final RP. A final draft RP will be submitted to the World Bank for approval.

4.1. Affected Settlements

4.1.1. Üçkabağaç Neighborhood

Water treatment units and equipment will be placed on five (5) parcels within the borders of Üçkabağaç Neighborhood, and one (1) parcel will be affected by the water pumping station. The lands to be used for the WTP in Üçkabağaç Neighborhood are privately owned. Privately owned parcels are 108/280, 108/281, 108/199 and 108/300. One parcel (108/555) is allocated to BASKI by Ministry of Environment, Urbanization and Climate Change and it is treasury land.

A face-to-face meeting was held with the neighborhood mukhtar on 04.10.2021.

Area Allocated to BASKI and Private Lands in Üçkabağaç Neighborhood



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The lands to be used for the WTP in the Üçkabağaç Neighborhood are privately owned (Parcels 108/280, 108/281, 108/199, 108/300). Parcel 108/555 is the treasury land allocated to BASKI. This land will be used for the water treatment plant. The land to be used for the water pumping station is a private land (Plot 109/4). A total of five (5) titled lands will be purchased. Table 4.2 shows the number of parcels in Üçkabağaç Neighborhood.

Table 4.2 Number of Parcels in Üçkabağaç Neighborhood

Location	Component	Ownership	Number of Parcels
Ayvalık District Üçkabağaç Neighborhood	Water Treatment Plant	Private property	4 (108/280, 108/281, 108/199, 108/300)
	Water Treatment Plant	Area allocated To BASKI (Arable land with no agricultural activity) (Treasury Land)	1 (108/555)
	Raw Water Pumping Station (TM-1)	Private property	1 (109/4)

Lands to be acquired for the water treatment plant area are shown in Figure 4.1.



Figure 4.1 Lands to be acquired for WTP Area²

The land to be taken for the raw water pumping station (TM-1) is shown in Figure 4.2.

² Retrieved from General Directorate of Land Registry and Cadastre, <https://parselsorgu.tkgm.gov.tr/>



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Figure 4.2 Land to be acquired for the Raw Water Pumping Station (TM-1)³

Private Lands in Üçkabağaç Neighborhood

- Parcel No: 108/280

The 1st private land that is expected to be affected from the project activities is the land with Parcel no. 108/280 and its total area is 7,975.87 m². This privately owned land will be used for WTP (It is not yet clear how many square meters of the land will be used).

No real estate has been identified on the land in question. The satellite image of the parcel is shown in Figure 4.3.



³ Retrieved from General Directorate of Land Registry and Cadastre, <https://parselorgu.tkgm.gov.tr/>



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Figure 4.3 Satellite Image of Parcel No.108/280⁴

During the negotiations conducted with the parcel shareholder, it was verbally informed that the parcel owner was not aware of the expropriation before. During the interviews, it was learned that the land owner was engaged in commercial affairs. The owner of the land stated that there are about 50 olive trees on the land, and that he plans to establish a small pressing plant by planting new olive trees. He said that he was not sure that this investment plan would be implemented because he did not know the details of the project. The land owner, who is engaged in commercial affairs, said that he bought this land for investment purposes, and if the land loses value due to the project, he will incur economic loss. The land owner stated that he has two (2) parcels (Parcels 108/280 and 108/300) affected by the project and these parcels cover approximately 20% of all parcels he owns.

Information on the private land for which land acquisition is required for WTP is presented in Table 4.3.

Table 4.3 Affected Parcel

Location of Sub-project Area	Project Component	Private Lands				
		Number of Parcels	Total Area of Parcel	Owners	Users	Acquisition method
Üçkabağaç Neighborhood	Water Treatment Plant Water Treatment Units and Equipment	1 parcel (108/280)	7,975.87	1 (Private property)	The parcel is not currently used	Permanent land take

⁴Retrieved from General Directorate of Land Registry and Cadastre, <https://parsorsorgu.tkgm.gov.tr/>



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- Parcel No: 108/281

The 2nd private land that is expected to be affected from the project activities is the land with Parcel no. 108/281 and its total area of the parcel no.108/281 is 32,451.40 m². This privately owned land will be used for WTP (It is not yet clear how many square meters of the land will be used) (see Table 4.4).

No real estate has been identified on the land in question. The satellite image of the parcel is shown in Figure 4.4.

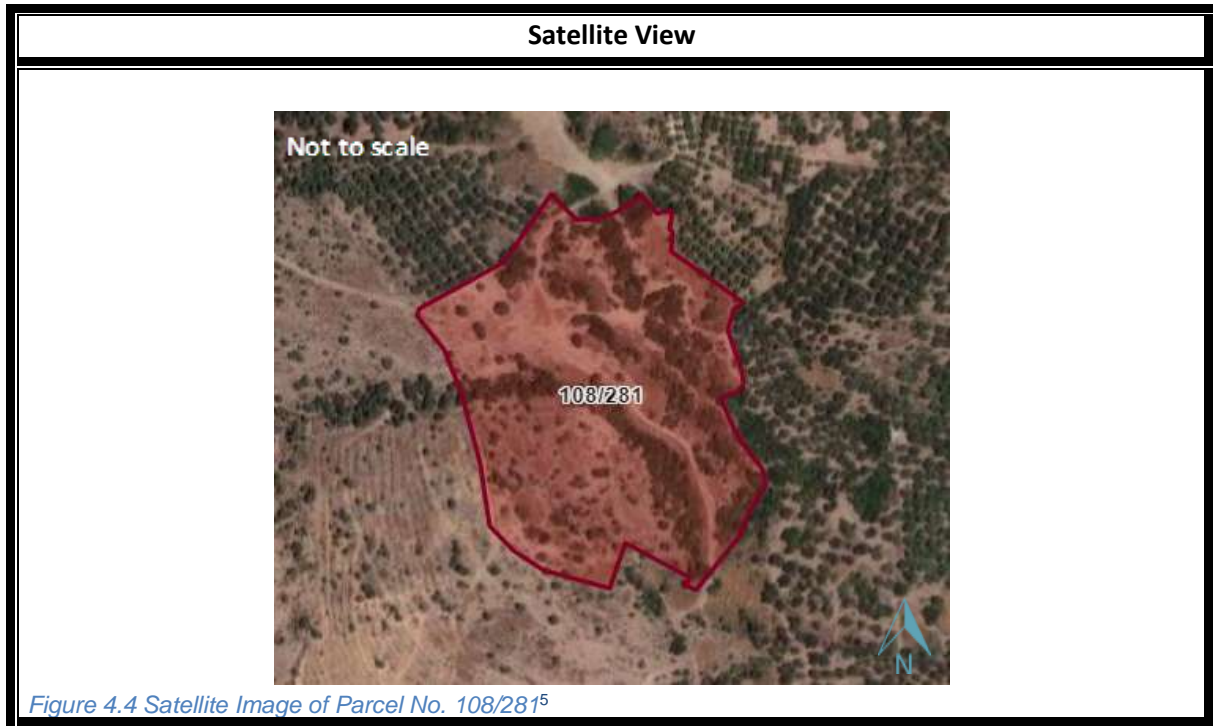


Figure 4.4 Satellite Image of Parcel No. 108/281⁵

During the negotiations conducted with the parcel shareholder, it was verbally informed that the parcel owner was not aware of the expropriation yet. In the interviews held with the son of the parcel owner, he stated that he used the land himself for agricultural activities and uttered that animal feed (wheat, barley) and vegetables and fruits (okra, watermelon) were planted on 15-17 acres of the parcel, and olive trees (approximately 100) were planted in the remaining part. He stated that they had been doing animal husbandry on this land for many years before, but now they continue their livestock activities elsewhere. Wheat and barley planted on this land are used for the livestock activities of the household, while olive trees are both used for the household and for commercial purposes. He said that his father, who is the land owner, is retired and he is engaged in farming/livestock. He brought his concerns about expropriation and said that the land could deteriorate and fragment. He mentioned that this is the largest

⁵Retrieved from General Directorate of Land Registry and Cadastre, <https://parsorsorgu.tkgm.gov.tr/>



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parcel they own and said that this land occupies 70% of their total land. He stated that there were those who wanted to buy the land for the windmill project before and they did not sell it.

Information on the private land for which land acquisition is required for construction of the WTP is provided in Table 4.4.

Table 4.4 Affected Parcel

Location of Sub-project Area	Project component	Private Lands				
		Number of Parcels	Total Area of Parcel	Owners	Users	Acquisition method
Üçkabağaç Neighborhood	Water Treatment Plant Water Treatment Units and Equipment	1 parcel (108/281)	32,451.40	1 (Private Property)	1 (Son of the landowner)	Permanent land take

- Parcel No: 108/299

The 3rd private land that is expected to be affected from the project activities is the land with Parcel no. 108/299 and its total area is 12,464.69 m². This privately owned land will be used for WTP (It is not yet clear how many square meters of the land will be used) (see Table 4.5).

No real estate has been identified on the land in question. The satellite image of the parcel is shown in Figure 4.5.



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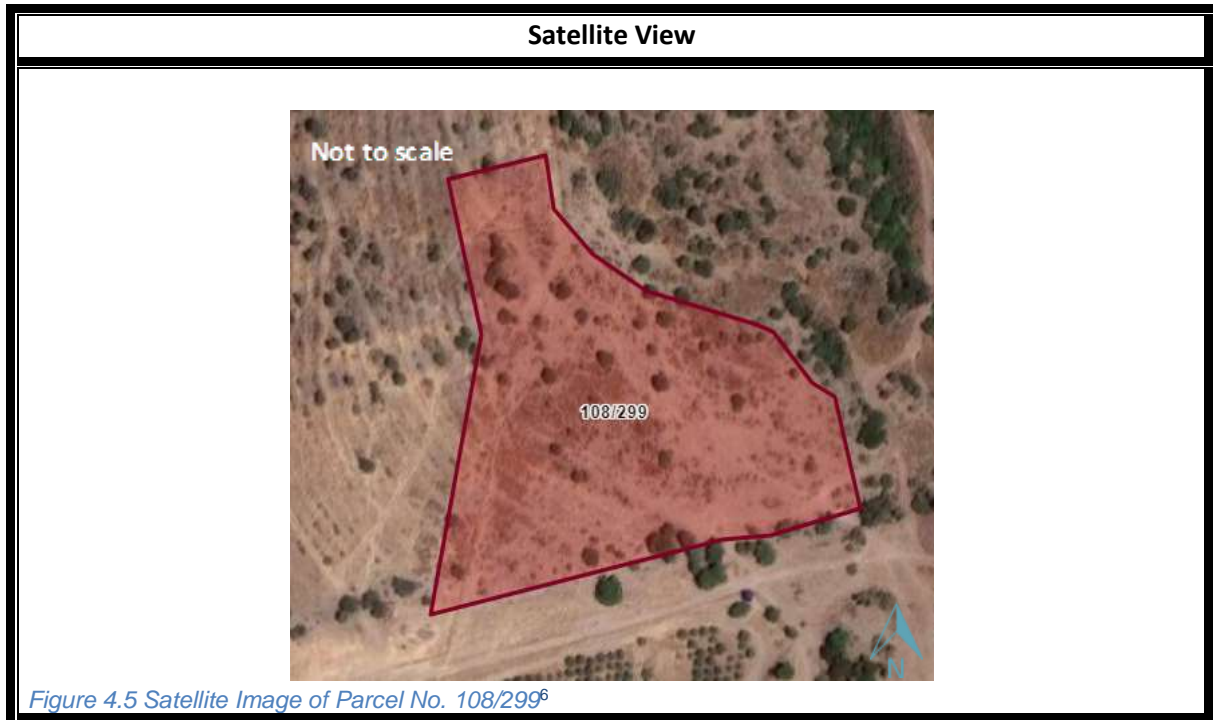


Figure 4.5 Satellite Image of Parcel No. 108/299⁶

User of the land said that he was informed by the mukhtar about the expropriation during the interviews with the son of the land owner. The land used by the sons of the land owner is an olive grove (about 150) and is both used for household consumption and commercial purposes. The income obtained from the olive farming activities by the sons is also shared with the mother, who owns the land. The son of the landowner, who expressed his concerns about the expropriation during the interviews, stated that they could suffer a loss of income as a result of the large area to be expropriated. He stated that her mother had a share in other lands besides this parcel, but the only owner of this parcel affected by the project is his mother and this land occupies 60% of the land compared to other shared lands.

Information on the private land for which land acquisition is required for WTP is presented in Table 4.5.

Table 4.5 Affected Parcel

Location of Sub-project Area	Project component	Private Lands				
		Number of Parcels	Total Area of Parcel	Owners	Users	Acquisition method
Üçkabağaç Neighborhood	Water Treatment Plant Water Treatment Units and Equipment	1 parcel (108/299)	12,464.7	1 (Private Property)	2 (Son of the landowner)	Permanent land take

⁶Retrieved from General Directorate of Land Registry and Cadastre, <https://parsorsorgu.tkgm.gov.tr/>



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- Parcel No: 108/300

The 4th private land that is expected to be affected from the project activities is the land with Parcel no. 108/300 and its total area is 11,112.07 m². This privately owned land will be used for the WTP (It is not yet clear how many square meters of the land will be used) (see Table 4.6).

Looking at the satellite image of the parcel in question, a structure can be seen within the parcel. In the interviews with the land owner, the land owner said that they had fenced the perimeter of the parcel and that this building did not remain within its own parcel. Stating that such a situation may have occurred with the cadastral update, the land owner stated that he did not know the people living there. The satellite image of the parcel is shown in Figure 4.6.



Figure 4.6 Satellite Image of Parcel No. 108/300⁷

During the negotiations conducted with the landowner, it was verbally informed that the parcel owner was not aware of the expropriation before. During the interviews, it was learned that the land owner was engaged in commercial affairs. The owner of the land stated that there are about 50 olive trees on the land, and that he plans to establish a small pressing plant by planting new olive trees. He said that he was not sure that this investment plan would be implemented because he did not know the details of the project. The land owner, who is engaged in commercial affairs, said that he bought this land for investment purposes, and if the land loses value due to the project, he will incur economic loss. The land owner stated that he has two (2) parcels (Parcels 108/300 and 108/280) affected by the project and these parcels cover approximately 20% of all parcels he owns. He said that there is an illegal building adjacent to the project-affected land, outside the fences (which is visible inside the parcel in

⁷Retrieved from General Directorate of Land Registry and Cadastre, <https://parselsorgu.tkgm.gov.tr/>



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the satellite image), and that this building is used as a sheep barn, and that the person who uses this place brings their animals here during the winter months and lives here. He stated that he had no knowledge of this building and its users.

Information on the private land for which land acquisition is required for WTP is provided in Table 4.6.

Table 4.6 Affected Parcel

Location of Sub-project Area	Project component	Private Lands				
		Number of Parcels	Total Area of Parcel	Owners	Users	Acquisition method
Üçkabağaç Neighborhood	Water Treatment Plant Water Treatment Units and Equipment	1 parcel (108/300)	11,112.07	1 (Private Property)	The parcel is not currently used.	Permanent land take

- Parcel No: 109/4

The 5th private land that is expected to be affected from the project activities is the land with Parcel no. 109/4 and its total area 16,925.66 m². This privately-owned land will be used as a raw water pumping station (It is not yet clear how many square meters the land will be used) (see Table 4.7).

The satellite image of the plot is shown in Figure 4.7.



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Figure 4.7 Satellite Image of Parcel No. 109/4⁸

The land owner died in 1982. One of his two daughters died in 2010; while his other daughter, who was born in 1929, was placed under guardianship by the Dikili Criminal Court of Peace in 2019. Accordingly, BASKİ has stated that it is necessary to apply to the Dikili Peace Penitentiary for the expropriation process. The landowner died in 1982. One of his two daughters died in 2010; while his other daughter, who was born in 1929, was placed under guardianship by the Dikili Criminal Court of Peace in 2019. It is necessary to apply to the Dikili Peace Penitentiary for the expropriation process by BASKİ. No information on the land users. It is expected that approximately 1,000 m² will be expropriated. However, the Project design is under the approval process, therefore, no accurate information is given on the area to be expropriated. There is no agricultural activity on the land.

The specific terrain information for which land acquisition is required for the raw water pumping station is shown in Table 4.7.

Table 4.7 Affected Parcel

Location of Sub-project Area	Project component	Private Lands				
		Number of Parcels	Total Area of Parcel	Owners	Users	Acquisition method
Üçkabağaç Neighborhood	Raw Water Pumping Station (TM-1) Water Pumping Station	1 parcel (109/4)	16,925.66	N/A	N/A	Permanent land take

⁸Retrieved from General Directorate of Land Registry and Cadastre, <https://parsorsorgu.tkgm.gov.tr/>



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Treasury Land in Üçkabağaç Neighborhood

The treasury land expected to be affected from the project activities is the land with Parcel no. 108/555, with a total surface area of 75,471.48 m² (see Figure 4.8 and Table 4.8).

This parcel is allocated to BASKİ for two (2) years on 30.06.2015 (see Annex-3). The allocation period has ended and BASKİ has applied to Ministry of Environment, Urbanization and Climate Change for reallocation (see Annex-2).

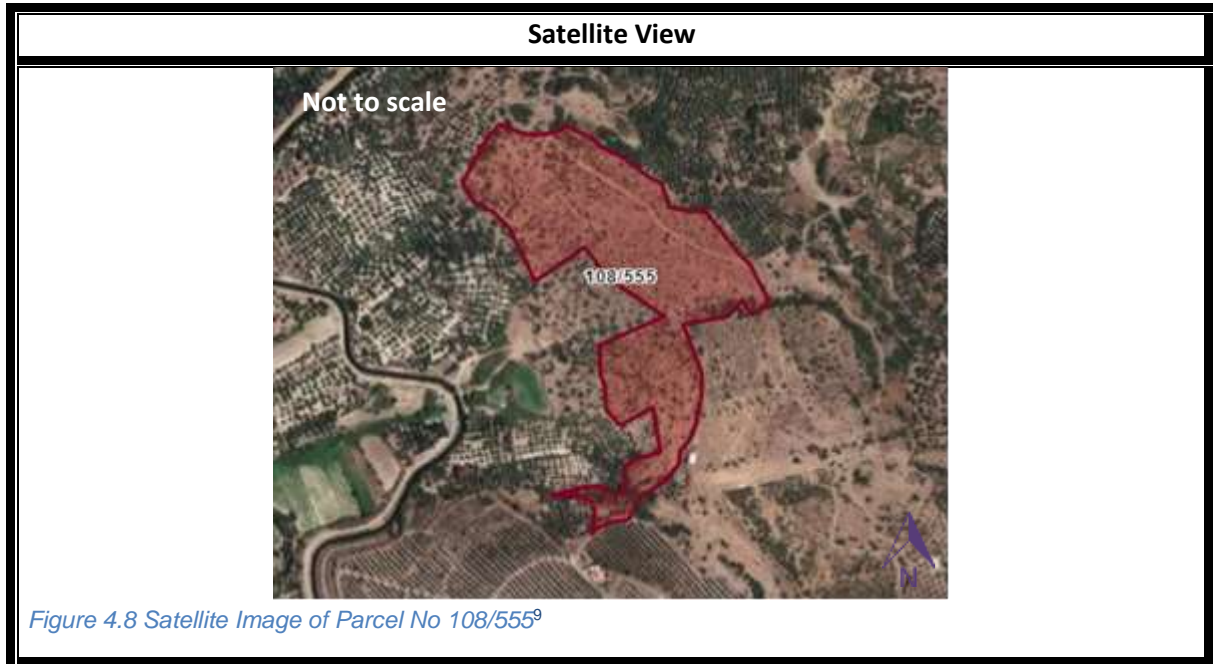


Table 4.8 Affected Parcel

Location of Sub-project Area	Project component	Treasury Lands		
		Number of Parcels	Informal users	Acquisition method
Üçkabağaç Neighborhood	Water Treatment Units and Equipment	1 parcel	N/A	Reallocation

⁹Retrieved from General Directorate of Land Registry and Cadastre, <https://parselsorgu.tkgm.gov.tr/>



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4.1.2. Altınova Neighborhood

A Ø 800 mm water pumping station will be built on one (1) parcel located within the boundaries of Altınova Neighborhood. A face-to-face meeting was held with the neighborhood mukhtar on 04.10.2021.

During the interviews with the Altınova Neighborhood Mukhtar, no numeric value could be obtained regarding the age distribution of the neighborhood population. The general assessment on the age distribution of the neighborhood population obtained from the mukhtar is given in Figure 4.9.

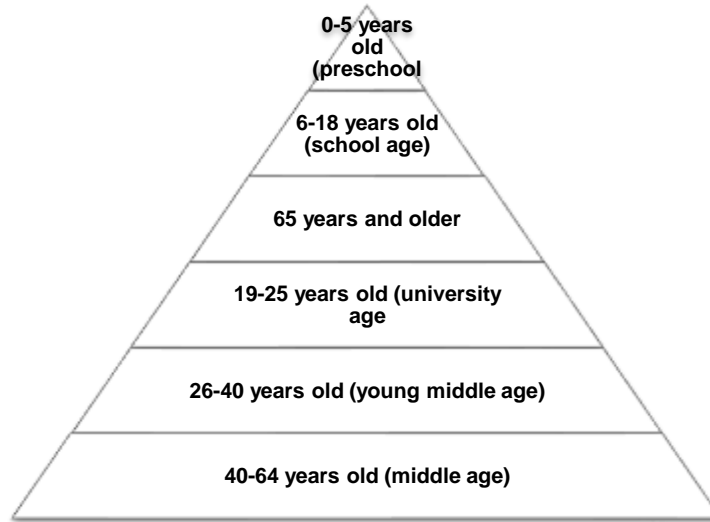


Figure 4.9 Age Distribution in Altınova Neighborhood

The education level distribution of Altınova District is shown in Figure 4.10. Primary and high school graduates constitute the majority, followed by secondary school graduates. The number of people who are university graduates and have never been to school is in the minority in the neighborhood. The information on the education level was obtained from the neighborhood mukhtar and it is his general assessment.



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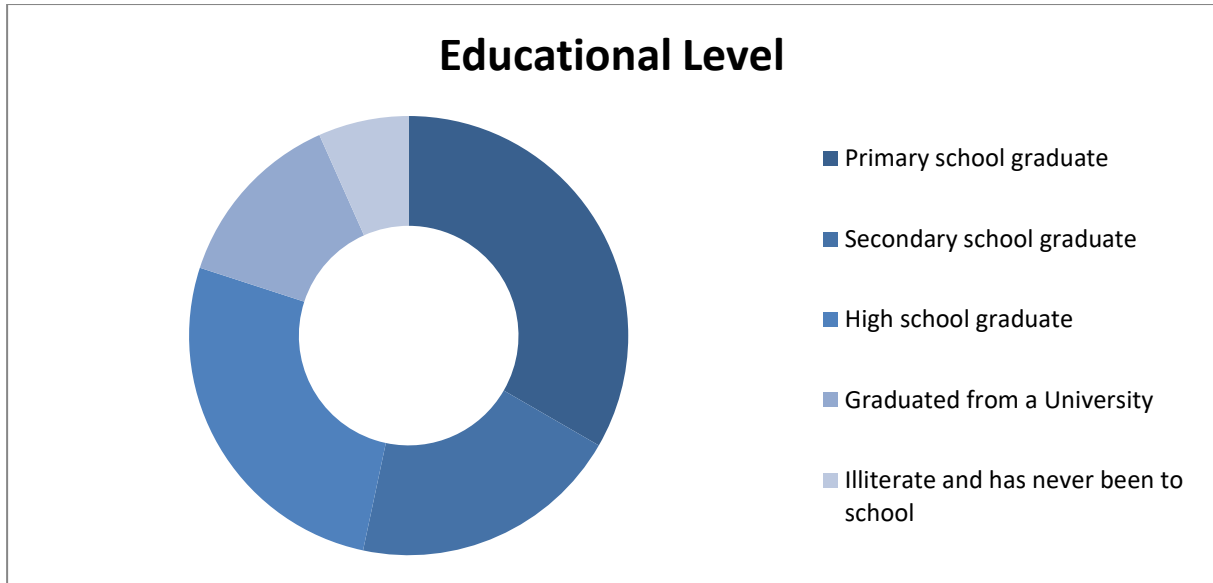


Figure 4.10 Educational Level Distribution of Altınova Neighborhood

The population of the neighborhood has increased in the last five (5) years.

There are three (3) primary schools, one (1) secondary school and one (1) high school in the neighborhood.

The infrastructure and socio-economic infrastructure services in the neighborhood are drinking water supply, minibus line, patisserie, coffee shop, restaurant, financial offices, sewerage, touristic facilities, cooperative/association, market place, mosque, shops, roads, internet, health center and gendarmerie/police station.

During the meetings with Altınova Neighborhood mukhtar, it was learned that a significant part of the income source of the settlement is from the retirees and those engaged with farming/livestock. Salary workers are in the majority in the neighborhood. In addition to this, there are also tradesmen and casual daily wage earners.

During the interview with the Altınova Neighborhood Mukhtar, the mukhtar indicated that the average income per household is 3,000-4,000 TL.

The mukhtar said that he and the residents of the neighborhood were not aware of the project.

State-Owned Land in Altınova Neighborhood

The land to be used for raw well water pumping station in Altınova Neighborhood of Ayvalık District is a state-owned land (pasture area) with Parcel No. 283/66 with a total surface area of 416,45.78 m². The information on this parcel is provided in Table 4.9; where the map showing the parcel is in Figure 4.11.



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Figure 4.11 Land to be acquired for the Raw Well Water Pumping Station (TM-2)¹⁰

Table 4.9 Affected Parcel

Location of Sub-project Area	Project component	Treasury Lands		
		Number of Parcels	Informal users	Acquisition method
Altınova Neighborhood	Raw Well Water Pumping Station (TM-2) Water Pumping Station	1 parcel (State-Owned land) (Pasture Area)	Exact number of users (if any) is unknown.	Permanent land take

4.1.3. Küçükköy Neighborhood

TM4 wastewater pumping station building will be on one (1) parcel located within the boundaries of Küçükköy Neighborhood. A face-to-face meeting was held with the neighborhood mukhtar on 04.10.2021.

During the interviews with the Küçükköy Neighborhood Mukhtar, no numeric value could be obtained regarding the age distribution of the neighborhood population. The general assessment on the age distribution of the neighborhood population obtained from the mukhtar is given in Figure 4.12.

¹⁰Retrieved from General Directorate of Land Registry and Cadastre, <https://parselorgu.tkgm.gov.tr/>



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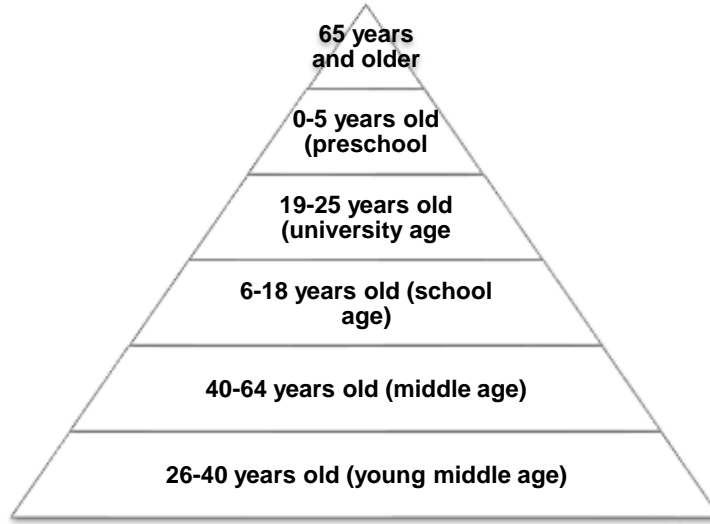


Figure 4.12 Age Distribution in Küçükköy Neighborhood

The population of the neighborhood has increased in the last five (5) years.

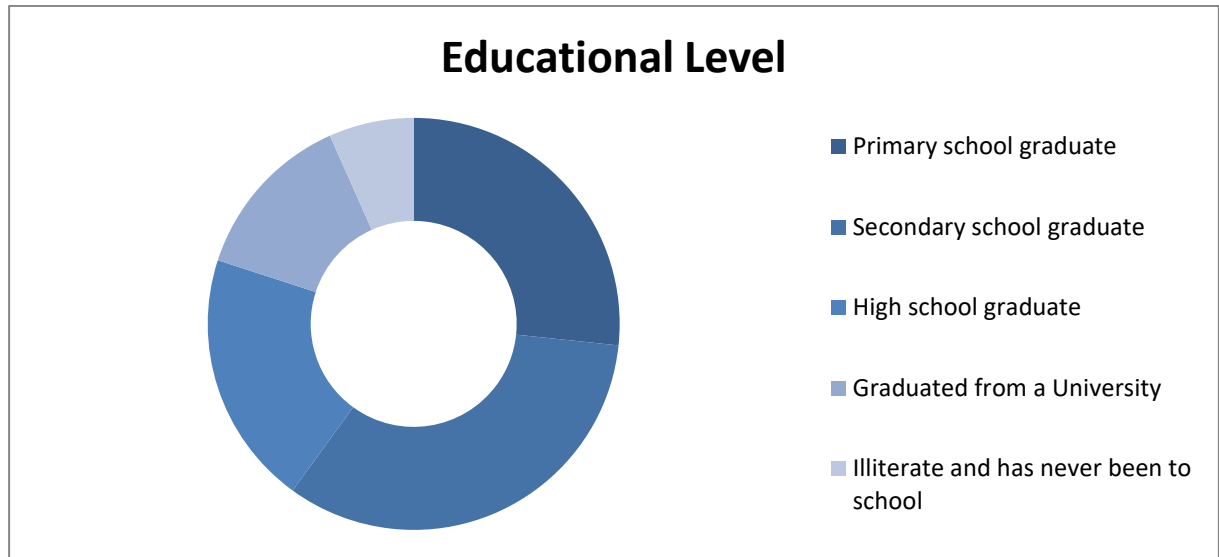


Figure 4.13 Educational Level Distribution of Küçükköy Neighborhood

There is a primary and secondary school in the neighborhood; whereas the closest high school is in Ayvalık District. There are mostly secondary school graduates in the neighborhood. Primary school graduates are in the second place, and high school graduates are in the third place. Illiterate people are also present in the neighborhood, but their numbers are minimal compared to other education levels. There are also neighborhood residents who are university graduates, but their number is less than that of high school graduates. The information on the education level was obtained from the neighborhood mukhtar and it is his general assessment.

The infrastructure and socio-economic infrastructure services in the neighborhood are drinking water supply, minibus, line, village room / mukhtar building, patisserie, coffee shop, restaurant,



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financial offices, sewerage, touristic facilities, marketplace, mosque, shops, roads, internet, health center and the gendarmerie/police station.

During the interviews with the Küçükköy Neighborhood Mukhtar, it was learned that a significant part of the income source of the settlement is from the retirees and salaried employees. In the neighborhood where the tradesmen are in the majority, there are also those who are engaged in farming / animal husbandry, the unemployed, and casual workers.

During the interview with the Küçükköy Neighborhood Mukhtar, the Mukhtar indicated that the average income per household is 2,000-3,000 TL.

The mukhtar said that he and the residents of the neighborhood were not aware of the project.

Municipality Land in Küçükköy Neighborhood

The municipal land with parcel number 179/137 in Balıkesir Ayvalık Küçükköy neighborhood is one of the lands expected to be affected by the project. The total area of this parcel is 7,395.21 m² (see Figure 4.14 and Table 4.10).



Table 4.10 Affected Parcel

¹¹Retrieved from General Directorate of Land Registry and Cadastre, <https://parselsorgu.tkgm.gov.tr/>



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Location of Sub-project Area	Project component	Municipality Lands		
		Number of Parcels	Informal users	Acquisition method
Küçükköy Neighborhood	TM4 Wastewater Pumping Station	1 parcel	Exact number of users (if any) is unknown.	Permanent land take

4.1.4. Sakarya Neighborhood

2,000 m³ drinking water service reservoir will be built on one (1) parcel located within the borders of Sakarya Neighborhood. A face-to-face meeting was held with the neighborhood mukhtar on 04.10.2021.

According to the information received from the Sakarya neighborhood mukhtar, the population of the neighborhood is 2,000 in the summer months and 1,350 in the winter months.

During the interviews with the Sakarya Neighborhood Mukhtar, no numeric value could be obtained regarding the age distribution of the neighborhood population. The general assessment on the age distribution of the neighborhood population obtained from the mukhtar is given in Figure 4.15.

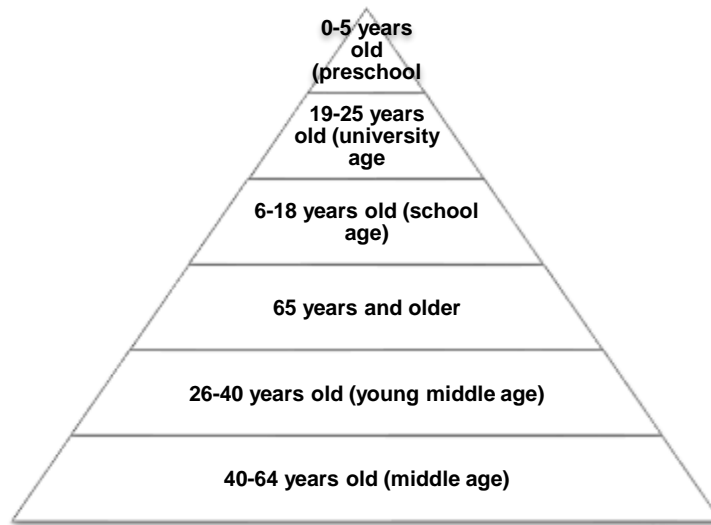


Figure 4.15 Age Distribution in Sakarya Neighborhood

The population of the neighborhood has decreased in the last 5 years.

The education level distribution of Sakarya Neighborhood is shown in Figure 4.16. Secondary and primary school graduates constitute the majority, followed by high school graduates. The number of people in the neighborhood who are university graduates and who have never been to school is low. The information on the education level was obtained from the neighborhood mukhtar and it is his general assessment.



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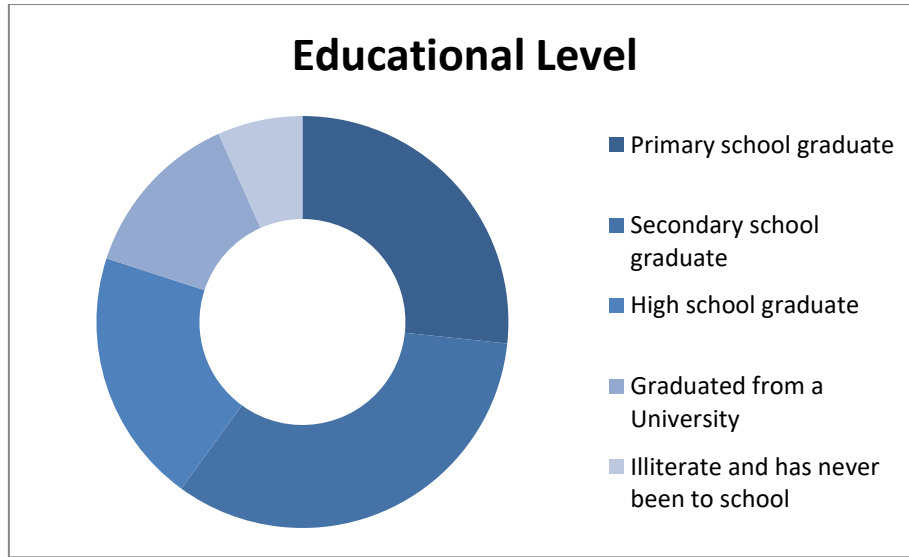


Figure 4.16 Educational Level Distribution of Sakarya Neighborhood

There is no primary, secondary or high school in the neighborhood.

The infrastructure and socio-economic infrastructure services in the neighborhood are drinking water source, minibus line, library, patisserie, sewerage, touristic facilities, mosque, shops, roads, internet, health center and gendarmerie/police station.

During the interviews with the Sakarya Neighborhood mukhtar, it was learned that a significant part of the income source of the settlement is from the retirees and salaried employees. There are casual workers and unemployed people in the neighborhood where the tradesmen are also high.

During the interview with the Sakarya Neighborhood Mukhtar, the mukhtar indicated that the average income per household is 2,000-3,000 TL.

The mukhtar said that he and the residents of the neighborhood were not aware of the project.

Private Land in Sakarya

The private land that is expected to be affected from the project activities in Sakarya Neighborhood is the land with Parcel no. 1384/64 and its total area is 49,420.66 m². The ownership of this parcel that is classified as an olive grove belongs to Şirinkent Business Cooperative; however, the use permit of the land belongs to BASKI. This privately owned land will be used as a water tank (It is not yet clear how many square meters the land will be used) (see Table 4.11).

Table 4.11 Information of Parcel No 1384/64

Location	Component	Parcel No.	Ownership	Total area (m ²)
Sakarya Neighborhood	New Şirinkent Water Reservoir (DY-1)	64	Private property	49,420.66



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It was not possible to meet with the land owner/land owners. There is no agricultural activity on the land.

The specific land information for which land acquisition is required for the water tank is presented in Table 4.12.

Table 4.12 Affected Parcel

Location of Sub-project Area	Project component	Private Lands			
		Number of Parcels	Owners	Users	Acquisition method
Sakarya Neighborhood	New Şirinkent Water Reservoir	1 parcel	Number of landowners is unknown	Number of users is unknown	Permanent land acquisition

The land to be purchased for the new reservoir area is shown in Figure 4.17.



Figure 4.17 Land to be Used/Expropriated for the New Şirinkent Water Reservoir (DY-1)¹²

4.2. Vulnerable/Disadvantaged Individuals/Groups

Vulnerable groups that may be affected by the project were first identified in the ESMP studies together with an understanding of the current situation of the site and potential impacts. However, during the preparation of the RP, vulnerable group categories considered for the Project are listed below:

¹²Retrieved from General Directorate of Land Registry and Cadastre, <https://parselorgu.tkgm.gov.tr/>



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- Persons with physical or mental disabilities (in line with the information received by the mukhtars and BASKİ, there are approximately 50 people in total),
- People with chronic illness (in line with the information received by the mukhtars and BASKİ, there are total of 300 people),
- Land user without legal engagement, including households using public lands belonging to the treasury (in line with the information received by the mukhtars and BASKİ, it has been determined that there is no one who can be defined in this PAP's category),
- Low-income landowners (in line with the information received by the mukhtars and BASKİ, it has been determined that there is no one who can be defined in this PAP's category),
- Elderly people over 70 years of age who live alone and in need of care, (in line with the information received by the mukhtars, there are approximately 50 people in total.),
- Child-headed households (in line with the information received by the mukhtars and BASKİ, it has been determined that there is no one who can be defined in this PAP's category),
- Households living on welfare (in line with the information received by the mukhtars and BASKİ, there are approximately 50 households in total),
- Female-headed households, (in line with the information received by the mukhtars, there are total of 5 households)
- Refugee households. (in line with the information received by the mukhtars there are total of 50 people, their origins are Afghan),
- Persons whose lands were previously affected by other infrastructure or investment projects (highway, railway, oil or natural gas pipelines, etc.) in the region and whose lands will be affected within the scope of this Project (in line with the information received by the mukhtars, it has been determined that there is no one who can be defined in this PAP's category),

In the scope of the Interviews held with the headmen of the project affected settlements, nearly none of the headmen could provide exact numbers for the residents of their neighborhood, who are included in vulnerable groups. The gathered information is presented in Table 4.13.



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Table 4.13 Information on Vulnerable Groups in Project Affected Settlements

Vulnerable Groups	Üçkabağaç Neighborhood	Altınova Neighborhood	Küçükköy Neighborhood	Sakarya Neighborhood
Mentally Handicapped People	✓	✓	✓	✓
Physically Disabled People	5	✓	✓	25
Female-Headed Households	✓	✓	✓	✓
Elderly People (70 years and older)	✓	✓	✓	✓
Households living on welfare	✓	✓	✓	25
Child-Headed Households	-	✓	-	✓
Homeless People	-	✓	-	-
Seasonal Migrants	-	✓	-	✓

According to the interviews made during the field studies with the mukhtars, none of the above-mentioned groups own land in the project area and will not be affected by the land acquisition process.



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5. PROJECT ENTITLEMENT MATRIX

The land ownership and status of the project area are as follows: six (6) parcels of privately owned land; two (2) parcels of Treasury Land (one parcel of pasture land), one (1) parcel of municipal service area. As a result of the survey studies, it was found that the project had a low impact on livelihood of PAPs, however, the final evaluation will be given in Final RP. Impacted lands will be provided with expropriation fee at full replacement cost in addition to being supported by an appropriate crop compensation (if any) as presented in Entitlement Matrix (EM) in Table 5.1. In addition to the entitlements in EM, harms and damages losses that may arise during the construction phase are also covered.

Table 5.1 Project Entitlement Matrix

Affected Categories	Entitled PAPs	Entitlement	Explanations
Permanent loss of land	Owners of impacted private parcels	<p>Full replacement cost (market prices + transaction costs). Maximum effort to avoid land take before harvest (on agricultural lands if any).</p> <p>If the remaining parcel of land after expropriation is unviable, it will also be acquired and compensated (at full replacement cost) if the owner so desires.</p> <p>In the asset inventory study, users on the impacted lands will be identified further by BASKI.</p> <p>In case of any economical displacement, the users will be compensated for the crops and the value (at full replacement cost) of other investments made on the subject land according to legal requirements and RP process. They will be assisted in their effort to improve their livelihoods and standard of living to restore them to pre-displacement levels.</p> <p>This assistance will include finding a new place and moving and transitional allowance.</p> <p>For structures and other fixed assets on the land, crops, trees, and other land-based products and economic displacement cases, entitlements in below rows will be considered.</p>	6 parcels with private ownership have been identified.



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Affected Categories	Entitled PAPs	Entitlement	Explanations
Structures and other fixed assets on the land (barns, shacks, wells, fences, etc.)	Owners of structures and fixed assets.	Full replacement cost. Depreciation will not be deducted. Additional supports such as moving allowances and transitional allowance (depending on the case, income restoration assistance package such as equivalent of 6 months of minimum wage or a job opportunity or other social support mechanisms facilitated by municipality and/or other institutions) will be provided.	No affected structures and fixed assets are detected.
Crops, trees, and other land-based products	Owners of trees and crops	The crop value (market price) and investment amount made for the crop (input, labor, age of trees). Each crop and/or tree will be considered according to its characteristics (annual or perennial, maturity, average yield on a minimum of 3 years etc.)	Standing crops detected (olive trees, wheat, barley, okra, watermelon); payment will be made to the user just before construction.
Temporary acquisition of land	Owners of the lands	The market rental price for the duration of the lease. The land should be returned to the project affected individual, in the same condition as it was taken. If agricultural land and crops lost during the lease, the owner should be compensated for the crop losses for the duration of lease. If land is used for business and income is affected during the lease, the business shall be compensated for losses for the duration of the lease.	Temporary acquisition of land has not been identified.
Economic displacement	Legal renters of the impacted lands	Compensated for the crops and the value (at full replacement cost) of other investments made on the subject land. Assisted in their effort to improve their livelihoods and standard of living to restore them to pre-displacement levels. This assistance will include finding a new place and moving and transitional allowance.	In the asset inventory study, users on the impacted lands will be identified by BASKİ.
	Informal users of the impacted lands	Compensated for the crops and the value (at full replacement cost) of other investments made on the subject land. Assisted in their effort to improve their livelihoods and standard of living to restore them to pre-displacement levels.	In the asset inventory study, users on the impacted lands will be identified by BASKİ.



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Affected Categories	Entitled PAPs	Entitlement	Explanations
		This assistance will include finding a new place and moving and transitional allowance.	
	People who lose more than 10% of their income source.	Temporary or permanent employment opportunities especially cleaning, chauffeur, security, cookery etc. during the construction and operation period will be offered to PAPs.	Information about alternative land holding and subsistence sources of users of the lands, of which more than 10% to be used, will be obtained by BASKİ during asset inventory study.
Loss of Business	Business owner	Full replacement cost of affected business place. Transitional assistance to re-establish business in new location and compensation for lost income (depending on case and time lost) as necessary.	There is no workplace affected by land acquisition of the project.
	Employees or workers on the land or businesses	Compensated for their income earned from the land, crops, and any investment made on the land, in a manner that they will not be worse off than before the project. For employees and workers additional allowance (depending on the case, income restoration assistance package such as equivalent of 6 months of minimum wage or a job opportunity or other social support mechanisms facilitated by municipality and/ or other institutions) will be paid.	

More detailed information about the affected parcels and the payment amounts that will be calculated by land valuation experts will be presented in Final RP.



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6. GRIEVANCE REDRESS MECHANISMS (GRM)

Managing, avoiding, minimizing and effective handling of grievances are an integral part of a sound stakeholder engagement strategy. For this reason, the following Grievance Redress Mechanism (GRM) as per WB policies, which is given in detail in the SEP of the Project, will be implemented by BASKİ throughout the lifetime of the Project including pre-construction, construction, and operation phases. A specific Project GRM is useful for:

- Address community and individual concerns and complaints before they escalate beyond control,
- Reduce developers/project executing agencies exposure to litigation and related risks and costs,
- Identify and implement appropriate and mutually acceptable actions to address complaints,
- Establishing a transparent and comprehensive communication between the stakeholders and the municipality,
- Ensuring that complainants are satisfied with outcomes of the corrective actions and
- Avoiding the tendency to resort to judicial proceedings.

Currently, on the website of BASKİ, there is a communication channel as "Alo 185 Çağrı Merkezi" (Alo 185 BASKİ Call Center in English) which also provides a grievance redress mechanism for problems related to local infrastructures. Alo 185 BASKİ Call Center is a phone line, which provides service in three shifts on a 24/7 basis.

There is a dialog menu on the website, which provides other communication channels as written forms, request form for information, mediator information and contact information of local directorates. It is possible to raise a complaint or a request in written. Details of the Call Center in the BASKI website is provided in the SEP of this Project.

The grievance redress mechanism to be developed by BASKİ will address grievances from stakeholders and the public and will assign designated staff for its management. Once the system is established, it will be made public and introduced to all stakeholders providing equal and easy access to all. All complaints received through various means (forms, phone, through staff, etc.) employed by the BASKİ will be recorded to a grievance database allowing for timely response and action to be taken by the responsible party assigned for resolution of the grievance. Moreover, BASKİ will also establish a project-specific internal GRM for the employees of the Project, including the ones of contractors / sub-contractors / suppliers.

Effective management of the GRM within the scope of the project is the responsibility of the Community Liaison Officer (CLO) to be appointed by BASKI for the GRM. CLO will be in close contact with the representative of the affected people. The representative will be chosen by the community that will be impacted by the project in a participatory, accessible and transparent manner. If no representatives are elected, the PAPs will represent themselves.

CLO will be accessible to the affected people and the contact details will be shared. CLO will arrange meetings during the implementation of the RP in a place and time which is accessible to the affected people and will be in communication with them in advance, depending on a given situation. In either case, CLO will keep grievance logbook where he/she documents all



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received grievances, how these were responded to and resolved, and the time taken for these actions to happen. Besides keeping the logbook, two (2) grievance forms will be used for GRM, namely Grievance Registration and Grievance Closure forms (see Annex-1). Furthermore, a Consultation Form will be available (see Annex-1).

The CLO mechanism is not a legal mechanism and only can address issues related to compensation amount, entitlement issues, problems, which may come up during the processes of land acquisition and resettlement, among other things. The CLO will try to work with the affected party to solve the issues brought to him/her through negotiation and reaching an agreement with the affected parties to avoid or minimize, to the extent possible, the need for involvement of the formal channels for dispute resolution such as courts.

Besides for its CLO, the contact information for the BASKI is as follows:

- Web site: <https://www.balsu.gov.tr/>
- Call Centre: 185
- E-mail: info@balsu.gov.tr
- Phone number: 444 1 185; 0 (266) 202 10 10
- Fax number: 0266 241 74 73
- Address: Akıncılar Mah. Cumalı Cad. No:2/1 Karesi Balıkesir

In order to establish an effective GRM, a specific GRM software will be designed and put in effect by ILBANK for its projects (the effectuation date will be determined in the upcoming months). Relevant software will be accessible and usable by the BASKI local staff members to register feedback and complaints. ILBANK's communication channels for the PAPs are as follows:

- Web site: <https://www.ilbank.gov.tr/form/bilgiedinmeuluslararası>
- E-mail: bilgiuidb@ilbank.gov.tr
- Phone: 0 (312) 508 79 79
- Official Letter/Petition: ILBANK Department of International Relations, GRM Team – Emniyet Mahallesi Hipodrom Caddesi No:9/21 Yenimahalle/ANKARA

During the project period, BASKI will make the necessary effort to ensure that the grievance mechanism of the project is carried out regularly during all kinds of information and consultation processes involving affected individuals and affected land(s). BASKI will allocate an accessible contact person (Selim Kurt/Phone: +90 555 710 25 11, Head of PIU) whom anyone can reach out to regarding any issues related to the Project, including land acquisition and property matters, as well as concerns, complaints, and other requests. This person will be responsible for keeping records of filed complaints related to land acquisition. BASKI will ensure that all complaints are addressed and resolved in a timely manner in accordance with World Bank policies. Information regarding the received complaints will be provided to the ILBANK in the Land Acquisition Progress Reports.

The GRM Procedure to be applied specifically for land acquisition applications is provided in Table 6.1



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Table 6.1 GRM Procedure

Authority	Method	Procedures	Response Time
CLO Akıncılar Mah. Cumali Cd. No:2/1 Karesi BALIKESİR https://www.balsu.gov.tr/index.php E-mail: info@balsu.gov.tr Fax: 0266 241 74 73 BASKİ Call Center (Hotline Alo 185)	In person, by phone, by writing, electronically- in all cases grievances will be recorded in a grievance logbook.	Lodging of grievance will be confirmed. Grievance will be assessed. If needed will be examined on-site Response/redress of grievance will be communicated to petitioner. If cannot be resolved, ILBANK or Court of First Instance will be the authority for resolution.	2 weeks
ILBANK in Ankara (Department of International Relations, Kızılırmak mah. Ufuk University Cad. No: 12 Çukurambar / ANKARA, Tel: 0 312 508 79 27, e-mail: ilbankpyb@ilbank.gov.tr)	By phone, by writing, electronically	Lodging of grievance will be confirmed. Grievance will be assessed by the Project Owner and ILBANK will be informed. Response/redress of grievance will be communicated to petitioner by Project Owner. ILBANK will monitor the Project Owner to run the GRM smoothly. If cannot be resolved, petitioner will be referred to Court of First Instance.	4 weeks
World Bank's Corporate Grievance Redress Service (GRS)		Complaints can be submitted to WB's Corporate GRS via the following means: <ul style="list-style-type: none"> • Online: access the online form (please visit http://www.worldbank.org/GRS) • Email: grievances@worldbank.org • Fax: +1-202-614-7313 • Letter: The World Bank Grievance Redress Service (GRS) MSN MC 10-1018, 1818 H St NW Washington, DC 20433, USA Also, for information on how to submit complaints to the WB Inspection Panel, please visit www.inspectionpanel.org	
Responsible Court of First Instance	By writing	Pursuant to legal regime	Pursuant to legal regime

If PAPs fail to reach a satisfactory solution through the channels provided above, they will be able to reach WB's Grievance Redress Service (GRS). The GRS ensures that complaints received are promptly reviewed in order to address project-related concerns. Moreover, PAPs may submit their complaint to the WB's independent Inspection panel, which determines whether harm occurred, or could occur, as a result of WB non-compliance with its policies and procedures. Complaints may be submitted at any time after concerns have been brought directly to the WB's attention, and Bank Management has been given an opportunity to respond.

All PAPs, whose grievances could not be resolved through the mentioned GRMs, holds the right for litigation. Under Turkish Law, the landowner can file an annulment lawsuit at administrative jurisdiction and correction lawsuit against mistakes of fact at jurisdiction within thirty (30) days of the official announcement of intent to expropriate. After failure or refusal to



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negotiate and at the conclusion of a court settlement, the owner can appeal the compensation level stated in the judgment at the Supreme Court of Appeals.



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7. PUBLIC PARTICIPATION AND DISCLOSURE ACTIVITIES OF THE RESETTLEMENT PLAN

A key step in WB policies on resettlement, land acquisition and compensation is a framework for public consultation, participation, and the establishment of a process to redress the grievances of affected people. Consultation with the affected people and with representatives of local authorities, civil society and other representatives of affected people is essential for gaining a comprehensive understanding of the types and degrees of adverse effects. The questionnaires for the consultations are given in the Annex-1.

Public disclosure is the process by which the ILBANK formally provides an opportunity for the widest range of stakeholders, both within Türkiye and internationally, to comment on the RP. The establishment of a process to redress grievances allows the ILBANK to deal with issues proactively in the interest of solving any such grievances before having to resort to use of the formal legal system.

7.1. Public Information, Consultation and Participation Requirements

The meeting to be held to receive opinions and suggestions of the public who are affected by the planned project or who are likely to be affected, is held at the place and date determined by the Ministry. In the scope of normal expropriation procedures, an invitation letter is sent to property owners for the aim of informing and inviting rightful owner to negotiations within fifteen (15) working days. Therefore, rightful owner becomes aware of land acquisition and has the opportunity to negotiate and/or challenge the proposed compensation amount.

For this project, the BASKİ is responsible for arranging consultation meetings with project affected people before land acquisition procedures begin to inform them about the land requirements of the Project as well as the availability of a LARPF and the draft RP that include entitlements, and resettlement planning and implementation.

In addition, the RP will be disclosed at the local level (BASKI's website) and on ILBANK's website.

BASKİ will also notify the other affected groups and stakeholders in addition to the people who have legal rights, including those who have made investment in public land or are occupying the land without formal rights, and tenants, through an official registration mail as they notify the land and property owners and with consultations. In the letter, information about the related project and impacts due to land requirements will be provided.

Providing adequate information to affected communities and stakeholders reduces the potential for conflicts, minimizes the risk of project on communities and enables resettlement and compensation in a comprehensive development program.

7.2. Previous Consultations

Through the field team, general information and feedback were obtained from mukhtars and local officials in October 2021, by negotiations and from official correspondences during the preparation of the RP (see **Hata! Başvuru kaynağı bulunamadı.**).



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7.3. Public Disclosure of the RP

In accordance with the WB OP 4.12 for the public disclosure of the RP, it is necessary to publish the WB approved draft version of the RP on the BASKİ and ILBANK websites and ensure that it is accessible at the specified locations.

The draft RP will be available at the following locations as the Project progresses:

- Balıkesir Governor's Offices;
- Balıkesir Municipality
- Balıkesir Water and Sewerage Administration Offices and
- Balıkesir Water and Sewerage Administration Project Website
- ILBANK's Website
- Mukhtars' Offices

The draft RP will be prepared and made available both in English and in Turkish for public disclosure. The draft RP will be disclosed and consulted to receive any feedback from PAPs. During the disclosure period, interested and affected parties and people will submit their comments and concerns about the RP. During these consultations, institutional officials, consultants will be involved besides for Community Liaison Officer (CLO).

The comments, questions or concerns received from the directly/indirectly affected persons through telephone, through face-to-face meetings or through written official letters sent to BASKİ Project Implementation Unit (PIU) office will be collected and recorded in a systematic way to ensure that all feedback is taken into account. Land related issues and any feedback on the content of the RP that will be raised by the communities during the disclosure of RP will be summarized and a full list of all consultation activities undertaken through the RP disclosure process will be included in the related chapter of the updated RP. All comments and concerns received will be incorporated to the RP before it is submitted to the World Bank for approval and its final disclosure upon the Bank's approval. The final RP will be disclosed in both English and Turkish languages in ILBANK's and BASKİ official websites. The document will also be disclosed on WB's official website.

Additional measures will be adopted by BASKİ for the consultation and disclosure of this document. A summary information document in both electronic and brochure format about this RP of the Project will be prepared by BASKİ in order to reach out PAPs. This brochure will be distributed by the officials of BASKİ to PAPs and other stakeholders prioritizing to reach each of PAP to be impacted due to land acquisition.

Detailed information document about RP will be understandable and informative about rights of the PAPs and should provide following information:

- i. Project description,
- ii. Project and land acquisition schedule,
- iii. Objectives of RP,
- iv. Land need of the project,
- v. Rights of owner, user and informal users and vulnerable (if any) under the Entitlement Matrix,
- vi. Information about the project's grievance redress mechanism,
- vii. Channels that they can reach complete RP (web pages links etc.),



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- viii. Disclosure process, duration and feedback opportunities (phone, e-mail, online form in the web site, and mukhtars),
- ix. Contact info of the CLOs and/or other designated staff assigned for the project.

The electronic document containing this information will be sent to all PAPs and other stakeholders (mentioned in the project specific SEP document) by BASKİ and all stakeholders will be invited to provide feedback. Tools will be diversified in dissemination of the informative document such as SMS messages to PAPs, announcements on municipality and sub-province municipalities websites BASKİ social media accounts, and social media accounts of the district municipalities, communication with the mukhtars, and use of community communication channels (such as WhatsApp group, social media account), official letters to institutional and organizational stakeholders.

Diversifying tools for collecting feedback is crucial for ensuring involvement and participation of PAPs and other stakeholders. This tool will be a specific phone number for disclosure electronic form which will be answered by municipality CLO, a specific e-mail address, comment sections on the municipality and Sub-provinces web site publishing RP (at the same page with RP), feedback boxes at the Mukhtars' offices for written feedbacks and comments received by social media accounts as well as by community communication channels.

After ensuring that the informative document is distributed electronically, if available virtually, to all PAPs, the feedback channels will be open for minimum of two (2) weeks. BASKİ PIU and mukhtars will assist illiterate and vulnerable groups to involve the disclosure process by supporting them with transportation in addition to reading and explaining written documents. After two (2) weeks, all recorded correspondence, comments, concerns and feedbacks will be incorporated into to final draft RP for finalization of RP.



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8. MONITORING AND EVALUATION

The purpose of resettlement monitoring will be to verify that:

- Actions and commitments described in the RP are implemented fully and on time,
- Eligible affected people receive their full compensation entitlements within agreed timeframes,
- RP actions and compensation measures are effective in sustainably enhancing (or at least restoring) affected peoples' living standards and income levels,
- Complaints and grievances lodged by project affected people are followed up and that where necessary, appropriate corrective actions are implemented,
- If necessary, changes in RP procedure are made to improve delivery of entitlements to project affected people.

Primary monitoring responsibility will rest with BASKİ. ILBANK will oversee and supervise the monitoring process carried out by BASKİ. A complementary internal and external monitoring mechanism will be established. Monitoring and evaluation (M&E) activities that will fulfill the above objectives work as shown in Table 8.1.

Table 8.1 Implementation of Monitoring & Evaluation (M&E) Activities

Type of M&E activity	Performance Indicators	Period	Implementation Responsibility	Supervisory Responsibility
Internal monitoring	The number of parcels, affected property owners and their current status, status of negotiations, if any, appeals and ongoing lawsuits, proposed and paid compensation (if possible, an excel list indicating the size (in square meters), number, and paid compensation of acquired land), discussions held with affected individuals (frequency and topics discussed), types and number of filed complaints, percentage of complaints resolved, and any ongoing unresolved issues, all of this information will be submitted to ILBANK by the Municipality	Quarterly	BASKİ PIU	İL BANK
External monitoring	ILBANK will monitor the processes of land acquisition and resettlement, noting when the process is out of compliance, and reporting to the WB. In its regular supervision missions, WB will also monitor the processes and if needed	Semi-annually	İL BANK	WB



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	recommend mitigation measures to resolve any outstanding issues.			
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9. IMPLEMENTATION OF RESETTLEMENT PLAN (RP)

9.1. Resettlement Activities

RP activities to be implemented by BASKI consist of the following stages:

- All PAPs should be provided with timely and relevant information and will be consulted on RP to participate in planning, implementation and monitoring processes.
- A comprehensive socio-economic census should be conducted for all Project Affected Persons (PAPs), identifying all land and assets to be acquired, the percentage of acquisition, and the impact on their livelihoods. The PAPs should be listed with their identification numbers and the exact date of the census undertaken.
- Appropriate and accessible grievance redress mechanism will be available in order to receive and resolve grievances of affected people.
- Contracts between BASKI and PAPs will be developed by BASKI in line with the environmental and social standards adopted for ILBANK. Environmental and social impact and risk assessment study reports such as RP, SEP, ESMP will be taken as guide while preparing contracts. Legal occupational health and safety measures will be included.
- Compensation which will be calculated from the full replacement cost will be applied to the groups in the RP Entitlement Matrix. PAPs will be consulted when full entitlements are calculated.
- Mitigation measures determined within the scope of the national EIA requirements, WB policies, other related national requirements and international standards will be implemented. The measures related with the land acquisition and resettlement processes will be considered here.
- Land rights will be taken over by making compensation payments and allocation transactions. Compensation will be paid directly to the bank account of the PAPs (preferably to the bank accounts on behalf of the husband and wife).
- If there is cultivated product belonging to informal users before construction, one year value (calculation of costs) will be measured. Approximate fair market values which have to be determined under the supervision of an expert delegation, will be calculated in today's conditions in this RP and will be presented in Budget section of the Final RP. If there is cultivated product belonging to informal users before construction, one year value (calculation of costs) will be paid to the informal users' bank account.
- Monitoring and evaluation (M&E) activities will be carried out monthly by ILBANK through giving feedback on its performance, recommendations, and further steps to be taken within the overall project audit.
- Complaints of affected people will be taken and resolved within the framework of the principles in this RP and the GRM section of SEP.

9.2. Application Deadline and Eligibility

As stated in the RP the deadline for eligibility for compensation and/or resettlement assistance will be the last day of the inventory count/asset inventory, which represents a tentative end date for eligibility for resettlement assistance. Necessary information to the public for the closing date of the transactions; will be communicated by the BASKI through relevant organs, media, community elders and leaders.



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The eligibility criterion for users is the identification of products harvested just before construction begins. Users will be informed that although they are engaged in informal farming, they have their rights. It will be communicated that they can continue their agricultural activities on the land they use, and in the event that crops planted before the construction are found, the cost of these crops will be compensated. The proposed deadline and information about the eligibility criteria will be given in the Final RP.

9.3. Implementation Program

The RP implementation schedule will be between the period from the earliest stages of project planning to construction phase of the Project and will be presented in the Final RP. The RP implementation schedule defines the duration and timing of the key milestones and tasks for the following activities:

- Preparation of the RP before land acquisition;
- Census data collection and cut-off day announcement;
- Consultation and disclosure of the RP before land acquisition;
- Asset and land acquisition and compensation prior to project construction;
- Monitoring and evaluation (M&E) starting from early land acquisition process and continuing till the commencement of construction activities; and
- Implementation and monitoring of RP grievance procedure.

9.4. Roles and Responsibilities

9.4.1. Roles and Responsibilities of the BASKİ

BASKİ plays the key roles in project implementation and will be responsible for resettlement and land acquisition. These roles are carried out by the PIU and expropriation unit within the Directorate of Water and Sewerage of the BASKİ. BASKİ;

- Communicates with PAPs to inform them about their rights and land acquisition process,
- Imports the public complaints, demands and information and provides development of social and environmental principles,
- Performs public consultation and disclosure activities for RP,
- Identifies land users and assets and vulnerable groups on the affected lands, establishes a commission for value determination,
- Manages and executes all transactions related to land acquisition in accordance with Turkish legislation and WB requirements,
- Carries out the organizational and institutional consultations required for the fulfillment of the RP commitments,
- Receives, records, resolves effectively all grievances and responds to within a predetermined timeline and on the basis of their contents,
- Ensures that the corrective/regulatory action to be taken is acceptable to both parties,
- Implements the project by fulfilling its responsibilities in SEP,
- Implements the M&E activities and presents the ESMRs to İLBANK.

In addition, BASKİ will assign a community liaison officer (CLO, two (2) CLOs, one female and one male, will be assigned). The CLO will be in close contact with the affected people and the mukhtars. The duties of the CLO are presented in the GRM section of this report.



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9.4.2. ILBANK's Role and Responsibilities

Within the scope of its main borrower and supervisory role in the Project, ILBANK;

- Responsible for supervising and monitoring RP implementations of BASKİ,
- Confirms that the land acquisition process followed is in line with relevant Turkish laws and WB standards, mainly WB OP 4.12,
- Discloses the RP on its web page,
- ESMRs to the WB in every six (6) months on the status of land acquisition and resettlement (including relevant engagement activities and grievances) under the project.

ILBANK will establish a Project Management Unit (PMU) for the operation of the Project at central level.



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10. BUDGET WITH DETAILED COST ESTIMATE

The land acquisition and resettlement process for the investments will be carried out by the BASKİ.

The land acquisition budget will be presented in the Final RP. The final budget for the expropriation related activities will be made definite once the expropriation process is commenced.



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- Balıkesir Governorship Website, <http://www.balikesir.gov.tr/>
- Balıkesir Municipality Website, <https://www.balikesir.bel.tr/>
- General Directorate of Land Registry and Cadastre, <https://parselorgu.tkgm.gov.tr/>



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ANNEXES



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ANNEX-1 Grievance Registration, Grievance Closure and Consultation Forms

	Balıkesir Municipality Relocation of Ayvalık Sarımsaklı Sewage Pumping Station and Wastewater Line & Ayvalık Water Supply Line and Treatment Plant Construction Project (Group1 DB SCF-II AF)			
	GRIEVANCE REGISTER FORM			
Person Filling the Form:	Date:			
Interview Agenda:	Reference No:			
1. INFORMATION ABOUT THE COMPLAINANT				
Name Surname:	How to receive the complaint			
Turkish ID Number:	Phone	<input type="checkbox"/>		
Phone:	Face to face	<input type="checkbox"/>		
Address:	Web-site/ E-Mail	<input type="checkbox"/>		
E-Mail:	Other (Explain)	<input type="checkbox"/>		
Stakeholder Type				
Public Institution <input type="checkbox"/>	Project Affected People <input type="checkbox"/>	Private Enterprise <input type="checkbox"/>	Trade Association <input type="checkbox"/>	NGO <input type="checkbox"/>
Interest Groups <input type="checkbox"/>	Industry Associations <input type="checkbox"/>	Workers' Union <input type="checkbox"/>	Media <input type="checkbox"/>	University <input type="checkbox"/>
2. DETAILED INFORMATION ON THE COMPLAINT				
Description of the Complaint:				
Resolution method requested by the complainant				

Registered Person Name
Surname/Signature

Complainant Name Surname/Signature



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Balıkesir Municipality
Relocation of Ayvalık Sarımsaklı Sewage Pumping Station and Wastewater Line & Ayvalık Water Supply Line and Treatment Plant Construction Project
(Group1 DB SCF-II AF)

GRIEVANCE CLOSURE FORM

Reference No:

1. DETERMINATION OF CORRECTIVE ACTION

1	
2	
3	
4	
5	
Responsible Departments	

2. CLOSE OUT THE COMPLAINT

This section will be filled and signed by the complainant in case the complaint stated in the "Complaint Registration Form" is resolved.

Date:


...../...../.....

**Name Surname /
Signature of the Person
Closing the Complaint**

**Name, Surname /
Signature of Complainant**



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	Balikesir Municipality Relocation of Ayvalık Sarımsaklı Sewage Pumping Station and Wastewater Line & Ayvalık Water Supply Line and Treatment Plant Construction Project (Group1 DB SCF-II AF)	
	CONSULTATION FORM (For Key Informant Interviews)	
Person Filling the Form:	Date:	
Interview Agenda:	Reference No:	
1. INTERVIEW INFORMATION		
Name Surname:	Form of Communication	
Turkish ID Number:	Phone / Free line	<input type="checkbox"/>
Phone:	Face to face	<input type="checkbox"/>
Address:	Web-site / E-mail	<input type="checkbox"/>
E-Mail:	Other (Explain)	<input type="checkbox"/>
Stakeholder Type		
Project Affected People <input type="checkbox"/>		
2. INTERVIEW DETAILS		
Questions about the project:		
Project concerns/feedback:		
Responses to the views expressed above:		



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Balıkesir Municipality
Relocation of Ayvalık Sarımsaklı Sewage Pumping Station and Wastewater Line & Ayvalık Water Supply Line and Treatment Plant Construction Project

(Group1 DB SCF-II AF)

CONSULTATION FORM
(For Public Consultation)

Person Filling the Form:	Date:			
Interview Agenda:	Reference No:			
1. INTERVIEW INFORMATION				
Name Surname:	Form of Communication			
Turkish ID Number:	Phone / Free line <input type="checkbox"/>			
Phone:	Face to face <input type="checkbox"/>			
Address:	Website / E-mail <input type="checkbox"/>			
E-Mail:	Other (Explain) <input type="checkbox"/>			
Stakeholder Type				
Public Institution <input type="checkbox"/>	Private Enterprise <input type="checkbox"/>	Trade Association <input type="checkbox"/>	NGO <input type="checkbox"/>	
Interest Groups <input type="checkbox"/>	Industry Associations <input type="checkbox"/>	Workers' Union <input type="checkbox"/>	Media <input type="checkbox"/>	University <input type="checkbox"/>
2. INTERVIEW DETAILS				
Questions about the project:				
Project concerns/feedback:				
Responses to the views expressed above:				



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ANNEX-2 Permission Letter for Continuation of Allocation Processes



T.C.
BALIKESİR BÜYÜKŞEHİR BELEDİYESİ
Baski Genel Müdürlüğü
Planlama Yatırım ve İnşaat Dairesi Başkanlığı



Sayı : 63366764-752.02-E.14213
Konu : Kamulaştırmalar Hk.

05/07/2019

EMLAK VE İSTİMLAK DAİRESİ BAŞKANLIĞINA

İlgi : a) 02.07.2019 tarihli ve 16199321-752.02/13685 sayılı yazımız
b) 10.05.2019 tarihli ve 63366764-755.01-10202 sayılı yazı.
c) 15.05.2019 tarihli ve 63366764-755.01-10456 sayılı yazı.

İlgi yazı ile Ayvalık İlçesi Üçkabağaç Mahallesinde yapılması planlanan içmesuyu arıtma tesisi için belirlenen 108 ada 555 parsel numaralı taşınmazın tescilli ulaşım yolu sağlanması amacıyla çevre parsellerde başlanılan irtifak hakkı kamulaştırması işlemlerine ara verildiđi belirtilmiştir.

İlgi (b ve c) yazıları ile DSI 25. Bölge müdürlüğüne Ayvalık İlçesi Madra Barajı ve Karakoç Barajından İçmesuyu İletim Hattı ve İçmesuyu Arıtma Tesisi Projelerinin taraflarıca yapılarak yatırım programına alınması talep edilmiş ve ilgi (d) yazı ile Dsi 25. Bölge Müdürlüğü sözkonusu işin 2019 yılı yatırım programına alınmayacağını bildirmiştir.

Bahse konu yapım işi Daire Başkanlığımız tarafından yapılacağından taşınmaz için belirlenen tahsis çalışmalarının devam etmesi hususunda;
Gereğini rica ederim.

(e-İmzalıdır)
İzzet GÜNAL
Genel Müdür Yardımcısı

*Bu belge elektronik imzalıdır. İmzalı suretinin aslını görmek için
<https://uygulama.belediye.gov.tr/GenelAcikSayfalar/Evrak/EvrakDogrulama/EvrakDogrulama.aspx> adresine
girerek (N1PL3p-Xnvx0a-jQ2gJq-h0cf5K-60nv5FLk) kodunu yazınız.

Alınacak Mah. Cumhuriyet Cđ. No:21 Karesi Balıkesir
Telefon No: (266)202 10 10 Faks No: (266)241 74 73
e-Posta: info@balis.gov.tr İnternet Adresi: <http://www.balis.gov.tr>

Bilgi için: Nilay ALTAY
PEYZAJ MİMARİ
Telefon No:



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ANNEX-3 Allocation Correspondence Regarding the Parcel No. 108/555 in Üçkabağaç District

T.C.
MALİYE BAKANLIđI
Milli Emlak Genel Müdürlüğü

Sayı : 66844966-310.90-[3121-126611]-...
Konu : Balıkesir Madra Barajı

16596

30062015

BALIKESİR BÜYÜKŞEHİR BELEDİYE BAŞKANLIđINA BALIKESİR

İlgi : a) Balıkesir Valiliğinin (Defterdarlık) 26/03/2015 tarihli ve 3479 sayılı yazısı.
b) Başbakanlığın 28/05/2015 tarihli ve 1763/1406 sayılı yazısı.

İlgi (a) yazı ile tahsisi talep edilen ve ilgi (b) yazı ile 2012/15 sayılı Genelge kapsamında izin verilen, Balıkesir İli, Ayvalık İlçesi, Üçkabağaç Mahallesiinde bulunan mülkiyeti Hazineye ait 108 ada, 555 parsel no.lu ve 75.471,48 m² yüzölçümlü taşınmazın, ticari amaçla kullanılmaması, üçüncü kişilere ticari ya da gayri ticari amaçla kullandırılmaması/devredilmemesi, tahsisli idarenin ilgili mevzuatları ile belirlenen ve alınması zorunlu olan gelirler dışında her ne ad altında olursa olsun herhangi bir ücret alınmaması, tahsisli idare tarafından tahsis amacına uygun kullanım nedeniyle ticari amaca yönelik ünitelerin söz konusu ve zorunlu olması durumunda ise Hazine Taşınmazlarının İdaresi Hakkında Yönetmeliğin 67, 70 ve 73/A maddesine göre işlem yapılması kaydıyla 178 sayılı Maliye Bakanlığının Teşkilat ve Görevleri Hakkında Kanun Hükmünde Kararnamenin 13 üncü maddesinin (d) bendi ile 5018 sayılı Kamu Mali Yönetimi ve Kontrol Kanununun 47 nci maddesi gereğince "Madra Barajından temin edilecek içme suyunun arıtma depolaması" yapılmak üzere Balıkesir Büyükşehir Belediye Başkanlığına 2 (iki) yıl süreyle ön tahsisi uygun görülmüştür.

Söz konusu taşınmazın 2 (iki) yıl süre içerisinde yatırım projesinin hazırlanması, yatırım programına alınması ve tesis/bina inşaatına başlanması halinde ön tahsisin hizmet süresince devamı için kesin tahsise dönüştürülmesi yönünde talepte bulunulacaktır. Aksi halde tahsis işlemi herhangi bir işleme ve yazışmaya gerek olmaksızın kendiliğinden kalkmış sayılacaktır.

Bilgi edinilmesini ve gereğini rica ederim.


Mehmet ŞİMŞEK
Maliye Bakanı

DAĞITIM :

Geređi:
BALIKESİR VALİLİĞİNE
(Defterdarlık)

Bilgi:
BALIKESİR BÜYÜKŞEHİR BELEDİYE BAŞKANLIđINA
BALIKESİR

Ayrıntılı bilgi için iletişim: N.YARAMİS
Telefon: 0 312 415 19 63 Faks: e-posta: Elektronik Ađ: www.mefres.gov.tr



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BASKİ



T.C.
ÇEVRE VE ŞEHİRCİLİK BAKANLIĞI
MİLLİ EMLAK GENEL MÜDÜRLÜĞÜ
Özel Tahsis Dairesi Başkanlığı

BASKİ GENEL MÜDÜRLÜĞÜ GELEN EVRAK	
MURUM TESLİM TARİHİ	10.07.2018
EBYS TARİHİ	
EBYS SAYISI	20.798
HAVALE	Emlak

Sayı : 66844966-000-E.153135
Konu : Balıkesir Büyükşehir su deposu
(3121-126611)

DAĞITIM YERLERİNE

- İlgi : a) Balıkesir Valiliğinin (Defterdarlık) 26/03/2015 tarihli ve 3479 sayılı yazısı.
b) Başbakanlığın 28/05/2015 tarihli ve 1763/1406 sayılı yazısı.
c) Bakanlığımızca Balıkesir Valiliğine (Defterdarlık) ve Balıkesir Büyükşehir Belediye Başkanlığına dağıtım olarak yazılan 30/06/2015 tarih ve 16596 sayılı yazımız.
ç) Balıkesir Valiliğinin (Defterdarlık) 06/07/2018 tarih ve 9562 sayılı yazısı.

İlgi (ç) yazımızda; İlimiz, Ayvalık İlçesi, Üçkabaabağ Mahallesi'nde bulunan ve ilgi (c) yazımızla "Madra Barajından temin edilecek içme suyunun arıtma depolaması" yapılmak üzere Balıkesir Büyükşehir Belediye Başkanlığına 2 (iki) yıl süreyle ön tahsisi uygun görülen mülkiyeti Hazineye ait 108 ada, 555 parsel no.lu ve 75.471,48 m² yüzölçümlü taşınmazın, projelendirme çalışmalarının devam ettiği, inşaatı en kısa sürede başlanılacağı ve bu nedenle ön tahsis süresinin uzatılmasının talep edildiği bildirilmiştir.

Buna göre; Balıkesir İli, Ayvalık İlçesi, Üçkabaabağ Mahallesi'nde bulunan mülkiyeti Hazineye ait 108 ada, 555 parsel no.lu ve 75.471,48 m² yüzölçümlü taşınmazın, ticari amaçla kullanılmaması, üçüncü kişilere ticari ya da gayri ticari amaçla kullandırılmaması/devredilmemesi, tahsisli idarenin ilgili mevzuatları ile belirlenen ve alınması zorunlu olan gelirler dışında her ne ad altında olursa olsun herhangi bir ücret alınmaması, tahsisli idare tarafından tahsis amacına uygun kullanım nedeniyle ticari amaca yönelik ünitelerin söz konusu ve zorunlu olması durumunda ise Hazine Taşınmazlarının İdaresi Hakkında Yönetmeliğin 67, 70 ve 73/A maddesine göre işlem yapılması kaydıyla 5018 sayılı Kanunun 47 nci maddesi ile 1 no.lu Cumhurbaşkanlığı Teşkilatı Hakkında Cumhurbaşkanlığı Kararnamesininin 101 inci maddesinin birinci fıkrasının (ç) bendi uyarınca "Madra Barajından temin edilecek içme suyunun arıtma depolaması" yapılmak üzere Balıkesir Büyükşehir Belediye Başkanlığına adna 2 (iki) yıl süreli ön tahsisi uygun görülmüştür.

Söz konusu taşınmazın 2 (iki) yıl süre içerisinde yatırım projesinin hazırlanması, yatırım programına alınması ve tesis/bina inşaatına başlanılması halinde ön tahsisin hizmet süresince devamı için kesin tahsise dönüştürülmesi yönünde talepte bulunulacaktır. Aksi halde tahsis işlemi herhangi bir işleme ve yazışmaya gerek olmaksızın kendiliğinden kalkmış sayılacaktır. Bilgi edinilmesini ve gereğini rica ederim.

Tufan BÜYÜKUZUN
Bakan a.
Genel Müdür

Dağıtım:

Gereği:

BALIKESİR VALİLİĞİNE
(Çevre ve Şehircilik İl Müdürlüğü)

Bilgi:

BALIKESİR BÜYÜKŞEHİR BELEDİYE
BAŞKANLIĞINA

Not: 5070 sayılı Elektronik İmza Kanunu gereği bu belge elektronik imza ile imzalanmıştır.

Bilgi için: Neslihan YARMAKIS
Çevre ve Şehircilik Uzmanı,



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T.C.
BALIKESİR BÜYÜKŞEHİR BELEDİYESİ
Baskı Genel Müdürlüğü
Emlak ve İstimlak Dairesi Başkanlığı

Sayı : 16199321-756.01-E.19489
Konu : Ayvalık İAT Yeri Ön Tahsis Uzatımı.

01/10/2018

PLANLAMA YATIRIM VE İNŞAAT DAİRESİ BAŞKANLIđINA

- İlgi : a) 27.01.2015 tarihli ve 55305777/70/1408 sayılı yazımız.
b) 12.06.2017 tarihli ve 55305777-752.03/505-11561 sayılı yazımız.
c) Milli Emlak Genel Müdürlüğü Özel Tahsis Dairesi Başkanlığının 153135 sayılı yazısı.
ç) Balıkesir Büyükşehir Belediye Başkanlığının 10.09.2018 tarihli ve 40832410-752.0103-E.3919/21235 sayılı yazısı.

İlimiz, Ayvalık ilçesinde, Madra Barajından elde edilecek içme suyunun arıtması ve depolanması için yapılması planlanan İçme Suyu Arıtma Tesisi yeri ile ilgili, Üçkabağaç mahallesinde 75471,48 m² yüzölçümlü 555 parsel numaralı mülkiyeti maliye hazinesine ait taşınmaz belirlenmiş olup, ilçe mal müdürlüğünden ilgi (a) yazı ile tahsisi istenmişti.

Söz konusu yer için, Milli Emlak Genel Müdürlüğünce 30.06.2015 tarihi ile 2 yıllık ön tahsisi verilmiş, bu süre zarfında tesis/bina inşaatına başlanılmadığı için 2 yıllık sürenin uzatılması amacıyla ilgi (b) yazımız ile Ayvalık Mal Müdürlüğüne yazı gönderilmiştir. İlgi (ç) yazı ile, 108 ada 555 parselin "Madra Barajından temin edilecek içme suyunun arıtma depolanması" yapılmak üzere yeniden 2 yıllığına ön tahsis verildiği ilgi (c) yazı tarafımıza bildirilmiştir.

Anılan ön tahsis 30.06.2019 tarihine dek geçerli olup, mevzuatı gereği aynı konuda 4 yıldan daha fazla ön tahsis alınamamaktadır. Bu nedenle ön tahsisin kesin tahsise dönüştürülmesi için gerekli çalışmaların belirtilen tarihe dek yapılması gerektiği hususunda,

Gereğini arz ederim.

Yalçın UZAN
Daire Başkanı

Ek: İlgi Yazılar (7 Sayfa)

*Bu belge elektronik imzalıdır. İmzalı suretinin aslını görmek için <https://uygulama.belediye.gov.tr/GeneleAcikSayfalar/Evrak/EvrakDogrulama/EvrakDogrulama.aspx> adresine girerek (ucNhQD-5NcyJL-Hw837F-teTzMH-nmNcdB0B8) kodunu yazınız.

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e-Posta: info@balisu.gov.tr İnternet Adresi: <http://www.balisu.gov.tr>

Bilgi için: Erdem YURDAKULOđLU
MÜHENDİS
Telefon No:



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T.C.
BALIKESİR BÜYÜKŞEHİR BELEDİYESİ
Baski Genel Müdürlüğü
Emlak ve İstimlak Dairesi Başkanlığı



Sayı : 16199321-756.01-E.7179
Konu : Ayvalık İAT Yeri Kesin Tahsis
İşlemleri.

27/03/2019

PLANLAMA YATIRIM VE İNŞAAT DAİRESİ BAŞKANLIĞINA

İlgi : 01.10.2018 tarihli ve 16199321-756.01-19489 sayılı yazımız.

İlgi yazımız ile, Ayvalık ilçesinde, Madra Barajından elde edilecek içme suyunun arıtması ve depolanması için yapılması planlanan İçme Suyu Arıtma Tesisi (İAT) yeri için Üçkabağaç mahallesi 555 nolu Maliye Hazinesine ait parselin belirlendiđi, Milli Emlak Genel Müdürlüğüne verilen 30.06.2015 tarihi 2 yıllık ön tahsisin uzatıldıđı ve 30.06.2019 tarihine dek geçerli olduđu, mevzuatı geređi aynı konuda 4 yıldan daha fazla ön tahsis alınmadıđı için ön tahsisin kesin tahsise dönüştürülmesi çalışmalarının belirtilen tarihe dek yapılması gerektiđi bildirilmişti.

Öte yandan, İAT yeri yol kamulaştırma - irtifak hakkı çalışmaları da devam ettirilmekte olup, ön tahsisin kesin tahsise çevrilmesi çalışmaları hakkında tarafımıza bilgi verilmesi hususunda,

Geređini arz ederim.

(e-İmzalıdır)
Yalçın UZAN
Daire Başkanı

Ek: İlgi Yazı.

27/03/2019 Mühendis : Erdem YURDAKULOĞLU
27/03/2019 Şube Müdürü V. : Murat AKYOL (e-İmzalıdır)

*Bu belge elektronik imzalıdır. İmzalı suretinin aslını görmek için
<https://uygulama.beladive.gov.tr/GenelleAcikSayfalar/Evrak/EvrakDogrulama/EvrakDogrulama.aspx> adresine
girerek {TumJqo-Jc1ICw-q3U7u0-QtsYqt-Jwmc2A8Z} kodunu yazınız.

Akınçılar Mah. Cumalı Cd. No:2/1 Karesi Balıkesir
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e-Posta: info@balis.gov.tr İnternet Adresi: <http://www.balis.gov.tr>

Bilgi için: Erdem YURDAKULOĞLU
MÜHENDİS
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T.C.
BALIKESİR BÜYÜKŞEHİR BELEDİYESİ
Baski Genel Müdürlüğü
Planlama Yatırım ve İnşaat Dairesi Başkanlığı



Sayı : 63366764-756.01-E.11508
Konu : Ayvalık İAT Yeri Kesin Tahsis İşlemleri.

28/05/2019

EMLAK VE KAMULAŞTIRMA ŞUBE MÜDÜRLÜĞÜNE

İlgi : 27.03.2019 tarihli ve 16199321-756.01/7179 sayılı yazınız

İlgi yazınızda, Ayvalık ilçesine hizmet verecek içmesuyu arıtma tesisi yeri için Üçkabağaç Mahallesi 555 No'lu Maliye Hazinesine ait parselin belirlendiđi ve Milli Emlak Genel Müdürlüğü tarafından mevzuat geređi 4 yıldan daha uzun ön tahsis alınmadığı, ön tahsis geçerlilik süresinin 30.06.2019 tarihinde son bulacağı, buna bađlı olarak ön tahsisin kesin tahsise çevrilmesi çalışmalarını hakkında bilgi verilmesi talep edilmiştir.

D.S.İ. 25. Bölge Müdürlüğü ile yapılan görüşmeler sonucunda 10.05.2019 tarih ve 755.01-E.10202 sayılı yazımız ile koordineli olarak yürütülebilecek işler listesi D.S.İ 25. Bölge Müdürlüğüne gönderilmiş olup, bahse konu içmesuyu arıtma tesisi projesinin yapımı da listede yer almaktadır.

D.S.İ. 25.Bölge Müdürlüğünün vereceđi cevaba göre projelerinin hazırlanması süreci başlayacak olup, bu noktada projelerin hangi kurum tarafından yaptırılacağı belli değildir.

Bilgilerinize rica ederim.

(e-İmzalıdır)
Eda AFACAN SÜREN
Daire Başkanı

Ek: 10.05.2019 tarihli yazımız

*Bu belge elektronik imzalıdır. İmzalı suretinin aslını görmek için <https://uygulama.belediye.gov.tr/GenelAcikSayfalar/Evrak/EvrakDogrulama/EvrakDogrulama.aspx> adresine girerek {FxxCZ1-1NDzB+-ggLOUv-zoy6zf-11t4UdtH} kodunu yazınız.

Akincılar Mah. Cumalı Cd. No:2/1 Karesi Balıkesir
Telefon No: (266)202 10 10 Faksı No: (266)241 74 73
e-Posta: info@balsu.gov.tr İnternet Adresi: <http://www.balsu.gov.tr>

Bilgi için: Anıl Murat ÇAPRAZ
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T.C.
BALIKESİR BÜYÜKŞEHİR BELEDİYESİ
Baski Genel Müdürlüğü
Emlak ve İstimlak Dairesi Başkanlığı



Sayı : 16199321-752.02-E.13685
Konu : Kamulaştırmalar Hk.

02/07/2019

PLANLAMA YATIRIM VE İNŞAAT DAİRESİ BAŞKANLIĞINA

İlgi : 28.05.2019 tarihli ve 63366764-756.01/11508 sayılı yazı.

Ayvalık ilçesi Üçkabağaç mahallesinde yapılması planlanan içme suyu arıtma tesisi için belirlenen 108 ada 555 parsel numaralı taşınmaza bağlanacak yol ile ilgili çevre parsellerde irtifak hakkı tesisi kamulaştırması yapılarak resmi olarak kurulacak ulaşım yolu bağlantısı için işlemlere 12.04.2019 tarihli ve 69 sayılı BASKİ Yönetim Kurulu Kararı ile başlanılmış idi.

İlgi yazınızda belirtildiđi gibi, söz konusu taşınmaz için belirlenen tahsis süresinin dolması, DSİ tarafından gelecek cevaba göre projenin hazırlanma süreci başlatılacak olması ve şu an için hangi kurum tarafından yapılacağına belli olmaması nedeniyle; Ayvalık ilçesi Üçkabağaç mahallesi 108 ada 555 nolu taşınmaza tescilli ulaşım yolu sağlanması amacıyla çevre parsellerde başlanılan irtifak hakkı kamulaştırması işlemlerine ara verilmiştir.

Bilgilerinize rica ederim.

(e-İmzalıdır)
İzzet GÜNAL
Genel Müdür Yardımcısı

01/07/2019 Mühendis : Erdem YURDAKULOĞLU
01/07/2019 Daire Başkanı V. : Murat AKYOL (e-İmzalıdır)

*Bu belge elektronik imzalıdır. İmzalı suretinin aslını görmek için
<https://www.planlama.belediye.gov.tr/GemileArakSayfalar/Evrak/EvrakDegerlendirme/EvrakDegerlendirme.aspx> adresine
girerek {x3AeAJU-xvwSEq-yoc8h7-fuG8on-9n2jGM6+} kodunu yazınız.

Akınclar Mah. Cumali Cd. No:2/1 Karesi Balıkesir
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e-Posta: info@balisi.gov.tr İnternet Adresi: <http://www.balisi.gov.tr>

Bilgi için: Erdem YURDAKULOĞLU
MÜHENDİS
Telefon No:



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T.C.
BALIKESİR BÜYÜKŞEHİR BELEDİYESİ
Baski Genel Müdürlüğü
Emlak ve İstimlak Dairesi Başkanlığı



Sayı : 16199321-756.01-E.15206
Konu : Tahsis İşlemi Hk.

22/07/2019

PLANLAMA YATIRIM VE İNŞAAT DAİRESİ BAŞKANLIđINA

- İlgi : a) 05.07.2019 tarihli ve 63366764-752.02/14213 sayılı yazınız.
b) 01.10.2018 tarihli ve 16199321-756.01-19489 sayılı yazımız.
c) 27.03.2019 tarihli ve 16199321-756.01-7179 sayılı yazımız.

İlgi (b) ve (c) yazılarımız ile, Ayvalık İlçesi Üçkabağağaç Mahallesiinde yapılması planlanan içme suyu arıtma tesisi için belirlenen 108 ada 555 parsel numaralı taşınmazın ön tahsis süresinin 30.06.2019 tarihinde dolacağı, tesis inşaatına ait çalışmaların belirtilen tarihe dek yapılması ve tarafımıza bilgi verilmesi istenmiştir.

Bu sefer ilgi (a) yazınız ile, DSİ 25. Bölge Müdürlüğünce söz konusu işin 2019 yılı yatırım programına alınamayacağıının bildirildiđi, tesis yapım işinin Daire Başkanlığımız tarafından yapılacağı ve taşınmaz tahsis işlemlerine devam edilmesi istenmiştir.

İlgili mal müdürlüğünden tahsis talebinde bulunabilmek için, söz konusu içme suyu arıtma tesisine ait projelere veya inşaatla ilgili fotoğraflara ihtiyaç duyulmakta olup, anılan bilgilerin tarafımıza gönderilmesi halinde tahsis çalışmalarına devam edilecektir.

Geređini rica ederim.

(e-İmzalıdır)

Erdoğan GÜZGÜN
Genel Müdür Yardımcısı V.

18/07/2019 Mühendis : Erdem YURDAKULOđLU
18/07/2019 Şube Müdürü V. : Murat AKYOL (e-İmzalıdır)
22/07/2019 Daire Başkanı : Neziğ GÜLESANLAR

*Bu belge elektronik imzalıdır. İmzalı suretinin aslını görmek için
<https://uygulama.balikesir.gov.tr/Gercekle-AcikNaytilar-Evrak-EvrakDuyurulama-EvrakDuyurulama.aspx> adresine
girerek (1dLmE0~0vPIbm~SEVNE~AcGjBI~34Gc#o1k) kodunu yazınız.

Akincılar Mah. Cumalı Cd. No:2/1 Karesi Balıkesir
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Bilgi için: Erdem YURDAKULOđLU
MÜHENDİS
Telefon No:



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T.C.
BALIKESİR BÜYÜKŞEHİR BELEDİYESİ
Baski Genel Müdürlüğü
Emlak ve İstimlak Dairesi Başkanlığı



Sayı : 16199321-756.01-E.18805
Konu : Kesin Tahsis

06/09/2019

AYVALIK KAYMAKAMLIđINA
Ayvalık Milli Emlak Müdürlüğü

İlgi : Milli Emlak Genel Müdürlüğü'nün bila tarihli ve 66844966-000-E.153135 sayılı yazısı.

İlgi yazı ile, Balıkesir ili Ayvalık ilçesi Üçkabağaç mahallesinde bulunan mülkiyeti Hazineye ait 108 ada 555 no'lu ve 75471.48 m² taşınmazın " Madra Barajından temin edilecek içme suyunun arıtma depolaması " yapılmak üzere 2 (iki) yıl süre ile İdaremiz adına ön tahsisinin uygun görüldüğü tarafımıza bildirilmiştir.

Söz konusu İçme Suyu Arıtma Tesisi yapımı ile ilgili yatırım projesi hazırlanmış olup ilişikte sunulmuştur. Verilen ön tahsisin hizmet süresince devamı için kesin tahsise dönüştürülmesi hususunda,

Gereğini arz ederim.

(e-İmzalıdır)
Erdogan GÜZGÜN
Genel Müdür Yardımcısı V.

Ek: Tesis Proje CD 'si (1 Adet)

05/09/2019 Mühendis : Erdem YURDAKULOđLU
05/09/2019 Şube Müdürü V. : Murat AKYOL (e-İmzalıdır)
05/09/2019 Daire Başkanı : Nezih GÜLESANLAR

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<https://uygulama.belgedis.gov.tr/GercekleTcklSicaklar-Evrak-EvrakDeğerlendirme-EvrakDeğerlendirme.aspx> adresine
gerek (at:1C5B-Dp2v1H-JG67Qb-nI.J5cP-zRFOQqF5) kodunu yazınız.

Akincılar Mah. Cıvalı Cd. No:2/1 Karesi Balıkesir
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Bilgi için: Erdem YURDAKULOđLU
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Telefon No:



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T.C.
BALIKESİR BÜYÜKŞEHİR BELEDİYE BAŞKANLIđI
Emlak ve İstimlak Dairesi Başkanlıđı

Sayı : 40832410-752.99-E.30727
Konu : Tahsis

31/12/2019

BALIKESİR SU VE KANALİZASYON İDARESİ GENEL MÜDÜRLÜĐÜNE

İlgi : Ayvalık Kaymakamlıđının E.47866 sayılı yazısı.

İlgi yazı ile belirtilen konu Genel Müdürlüğünüzü ilgilendirdiđinden, ilgi yazının ekte gönderildiđi hususunu;
Bilgilerinize arz ederim.

Hikmet MEMİŞ
Daire Başkan V.

Ek: İlgi yazı

* Bu belge elektronik imzalıdır. İmzalı suretinin aslını görmek için
<https://inmulama.beladise.gov.tr/GenelGecikSayfalar/Evrak/EvrakDogrulama/EvrakDogrulama.aspx> adresine
gerek (5PDCHN-RK1V5J-NeGsE/-t.090M8-h.jn.fhna+) kodunu yazınız.

Eski Kuyumcular Mah. Mekik Sokak No:25 / Balıkesir
Telefon No: (266)239 15 10 Faks No: (266)239 15 10
e-Posta: belediyeg@balikesir.bel.tr İnternet Adresi: <https://www.balikesir.bel.tr/>

Bilgi için: Hande BAŞÇI VI DİNÇ
Belediye İşçisi
Telefon No:



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09.12.2015

TC.
AYVALIK KAYMAKAMLIđI
İlçe Malmüdürlüğü

TAHSİSLİ TAŞINMAZ TESLİM VE TESELLÜM TUTANAđI

TAŞINMAZIN			
Taşınmaz No	10020104572	Cinsi	Ham Toprak
Fiili Durumu		Yüzölçümü (m ²)	75.471,48
İli	Balıkesir	Hazine Hissesi	1,00/1,00
İlçesi	Ayvalık	Tapu Tarihi	11.04.2013
Mahallesi / Köyü	Üçkabaabağaç Köyü	Pafta / Cilt No	/
Caddesi / Sokađı	/	Ada / Sahife No	108/
Yöresi		Parsel / Sıra No	555/
TAHSİS İLE İLGİLİ BİLGİLER			
Tahsis Edilecek Olan İdare	Balıkesir Belediyeleri(Balıkesir Belediyesi)		
Tahsis Amacı	Su Deposu ve arıtma tesisi		
Tahsis Süresi / Yüzölçümü	2 yıl		75.471,48
Yasal Dayanak	178 Sayılı Maliye Bakanlığının Teşkilat ve Görevleri Hakkında Kanun Hükmünde Kararname		
Tahsis Yetkisi	Mal Müdürlüğü		
Tahsis Tarih ve No	30.06.2015		1
Genel Müd. Dosya No			
ÜZERİNDE BULUNAN MUHDESATIN			
Cinsi:			
Nevi:			
Miktarı:			

Yukarıda özellikleri yazılı taşınmaz tahsis amacıyla kullanılmak üzere ve tahsis amacı kalmadığında idaremize iade edilmek üzere aşağıda adı, soyadı ve görev ünvanı yazılı bulunan şahsa teslim edildiğine dair iş bu tutanak birlikte tanzim ve imza altına alındı.

TESLİM EDEN

NURAY KARABULUT
V.H.K.İ

TESLİM ALAN

ERDEM YURDAKILIOđLU
Harita Mühendisi

NOT: Teslim alan idarenin; tahsisli taşınmazı işgal ve tecavüzlere karşı korumak için her türlü tedbiri alması, işgal ve tecavüz halinde idari ve adli yollara başvurması ve durumu derhal illerde Defterdarlığa (Milli Emlak Müdürlüğü), ilçelerde Malmüdürlüğüne (Milli Emlak Servisi) bildirmesi ve tahsisli taşınmazlarla ilgili olarak harcamalara katılma payı dahil her türlü gideri ödemesi gereklidir.



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ANNEX-4 Protocol Regarding the Supply of Drinking and Potable Water



T.C.
BALIKESİR BÜYÜKŞEHİR BELEDİYESİ
Baski Genel Müdürlüğü
Planlama Yatırım ve İnşaat Dairesi Başkanlığı



Sayı : E-63366764-604.99-19917
Konu : Balıkesir İli Ayvalık İlçesine ve Bağlı
Civar Yerleşim Yerlerine İçme ve
Kullanma Suyu Temini İle İlgili
Protokol Hk.

06.08.2021

DSİ 25. BÖLGE MÜDÜRLÜĞÜNE

İlgi : 02.03.2021 tarihli ve E-97380737-604.99-1007433 sayılı yazınız

İlgi yazınızda, Ayvalık İlçesine ve bağlı civar yerleşim yerlerine Madra Barajından içme ve kullanma suyu temini ile ilgili olarak 2015 yılında protokol düzenlendiğinden bahisle, gelen son noktada Madra Barajından tahsis edilen suyun yanı sıra Karakoç Barajı ve YAS kuyularından tahsis edilen içmesuyunun yerleşim yerlerine verilmesi nedeniyle içmesuyu arıtma tesisinin bu minvalde projelendirilmesi gerekliliđi ortaya çıkmış ve Yönetim Kurulu Kararı ile Belediye Meclis Kararı'nın yenilenmesi gerektiđi bildirilmiştir.

Yönetim Kurulu Kararı ve Genel Kurul Kararı ile ilgi yazınız ekinde gönderilen Protokol 5 nüsha olarak yazımız ekinde gönderilmektedir.
Bilgi ve Geređini rica ederim.

Erdoğan GÜZGÜN
Genel Müdür Yardımcısı

EK :
1- Protokol (5 takım)
2- BASKI Genel Kurul Kararı (1 Sayfa)
3- Yönetim Kurulu Kararı (2 Sayfa)

Bu belge, güvenli elektronik imza ile imzalanmıştır.

Doğrulama Kodu: 1UZmpk-u8xSIH-0jGG8N-KkhYrl-TPDqrHzL. Doğrulama Linki: <https://www.turkiye.gov.tr/icisleri-belediye-ebys>

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Kep Adresi: baski@hs01.kep.tr

Bilgi için: Anıl Murat ÇAPRAZ
Müfendis
Telefon No:



1/1



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DEVLET SU İŐLERİ GENEL MÜDÜRLÜĐÜ İLE BALIKESİR BÜYÜKŐEHİR BELEDİYE BAŐKANLIđI VE BALIKESİR SU VE KANALİZASYON İDARESİ GENEL MÜDÜRLÜĐÜ ARASINDA AYVALIK İLÇE MERKEZİ VE CİVAR YERLEŐİMLERE İÇME VE KULLANMA SUYU SAđLANMASI HUSUSUNDA DÜZENLENEN PROTOKOL

A - GİRİŐ:

MADDE-1: 1053 Sayılı Belediye TeŐkilatı Olan YerleŐim Yerlerine İçme, Kullanma ve Endüstri Suyu Temini Hakkında Kanun'a istinaden Devlet Su İŐleri Genel Müdürlüđü, Balıkesir Büyükşehir Belediye Başkanlıđı ve Balıkesir Su ve Kanalizasyon İdaresi Genel Müdürlüđü arasında aŐađıdaki koŐullar içerisinde iŐbu protokol düzenlenmiŐtir.

B -TARAFLAR:

MADDE-2: Bu Protokoide Devlet Su İŐleri Genel Müdürlüđü (DSİ), Balıkesir Büyükşehir Belediye Başkanlıđı (BBB), Balıkesir Su ve Kanalizasyon İdaresi Genel Müdürlüđü (BASKİ) olarak adlandırılmıŐlardır.

C- KONU:

MADDE -3: Balıkesir ili Ayvalık ilçe merkezine ve teknik olarak su verilmesi uygun olacak mahallelerine Madra ve Karakoç Barajları ile, YAS kuyularından içme ve kullanma suyu teminine iliŐkin ana plan ve fizibilite raporlarının hazırlanması, planlanan tesislerin projelerinin yapılması ve buna bađlı olarak Karakoç Barajı, hamsu ve artılmıŐ su ana isale hatları, depo, arıtma tesisi, pompa istasyonları, terfi merkezi YAS kuyularının rehabilitasyonu ve benzeri iŐlere ait inŐaatların yapılmasıdır.

D - İDARİ HÜKÜMLER:

MADDE-4: Yukarıda sözü geçen iŐler BBB/BASKİ nam ve hesabına DSİ bütçesinden karŐılanmak suretiyle DSİ tarafından yapılacak veya yaptırılacaktır.

MADDE-5: Taraflar bu protokol ile belirlenen kapsama aynen uyacaklardır. DeđiŐiklik ancak zorunlu hallerde yapılacak ve bu deđiŐikliklerle ilgili hesaplar ve projeler DSİ tarafından onaylandıktan sonra yürürlüđe girecektir.

MADDE-6: DSİ, iŐletme Őartlarına göre verilecek su miktarını ayarlama hakkına sahip olup, taraflar bu konuda bir hak iddia etmeyeceklerdir.

MADDE-7: DSİ tarafından inŐa edileceđi yukarıda belirtilen ünitelerin istimlak iŐleri BBB/BASKİ tarafından ilgili mevzuat hükümlerine göre gerçekteŐtirilecektir.

MADDE-8: 28 Ekim 2017 tarihli ve 30224 sayılı Resmi Gazetede yayımlanan "İçme-Kullanma Suyu Havzalarının Korunmasına Dair Yönetmelik"nin 13. Maddesi 1. Bendi geređi;İçme-kullanma suyu temin edilen ve temin edilmesi planlanan dere, çay ve nehirlerin korunması amacıyla, regülatör, bent ve benzeri içme-kullanma suyu alma yapısını merkez alan, yarıçapı 300 metre genişliđindeki memba taraftaki bölgenin kamulaŐtırması BBB/BASKİ'nin sorumluluđunda olacaktır.

24. 10 2017



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T.C.
BASKİ GENEL MÜDÜRLÜĐÜ

PLAN VE BÜTÇE KOMİSYONU İLE TEMEL HAKLAR VE HUKUK
KOMİSYONU ORTAK RAPORUDUR.

Rapor Karar Tarihi: 10/06/2021

Rapor Karar No: 9

Balıkesir Büyükşehir Belediyesi BASKİ Genel Kurulunun 31.05.2021 tarih ve 1/10 sayılı kararı ile komisyonumuza havale edilen "Balıkesir İli Ayvalık İlçesine ve bađlı civar yerleşim yerlerine İçme ve Kullanma Suyu temini ile ilgili olarak yapılacak protokol hususunda Balıkesir Büyükşehir Belediye Başkanına ve BASKİ Genel Müdürlüğüne İmza Yetkisi verilmesi" konusunun görüşülerek karara bağlanması ile ilgili Planlama, Yatırım ve İnşaat Dairesi Başkanlığı'nın 05.05.2021 tarihli ve 45891359-755.06.02-78/114 sayılı teklifi komisyonumuzca incelenmiştir.

Komisyonumuzca yapılan inceleme neticesinde;

BASKİ Genel Müdürlüğü Planlama, Yatırım ve İnşaat Dairesi Başkanlığı'nın teklifinde özetle; Devlet Su İşleri Genel Müdürlüğü 25. Bölge Müdürlüğü'nün 02.03.2021 tarih ve 604.99-1007433 sayılı yazısında, Ayvalık ilçesine ve bađlı civar yerleşim yerlerine Madra Barajından içme ve kullanma suyu temini ile ilgili olarak düzenlenen Protokolün 2015 yılında DSİ Genel Müdürlüğü ve Balıkesir Büyükşehir Belediyesi arasında imzalandığı, söz konusu bölgenin içme suyu ihtiyacı için Madra Barajından 5,91 hm³/yıl, proje aşamasında olan Karakoç Barajı'ndan ise 2,65 hm³/yıl içme suyu tahsisinin yapıldığı, ancak gelinen son aşamada Madra Barajının yanı sıra Karakoç Barajı ve mevcut YAS kuyularından tahsis edilen içmesuyunun da yerleşim yerlerine verilmesi nedeniyle, içmesuyu arıtma tesisinin bu minvalde projelendirilmesi gerektiđi, bu nedende de Balıkesir Büyükşehir Belediyesi ve BASKİ Genel Müdürlüğü tarafından imzalanarak DSİ 25.Bölge Müdürlüğüne gönderilen Yönetim Kurulu Kararı ve Belediye Meclis Kararının yenilenmesi talep edildiđi görülmüştür.

Yenilenmesi talep edilen protokol, Balıkesir ili Ayvalık ilçe merkezine ve teknik olarak su verilmesi uygun olacak mahallelerine Madra ve Karakoç barajları ile, YAS kuyularından içme ve kullanma suyu teminine ilişkin ana plan ve fizibilite raporlarının hazırlanması, planlanan tesislerin projelerinin yapılması ve buna bađlı olarak Karakoç Barajı, hamsu ve arıtılmış su ana isale hatları, depo, arıtma tesisi, pompa istasyonları, terfi merkezi YAS kuyularının rehabilitasyonu ve benzeri işlere ait inşaatların yapılmasını kapsamaktadır.

Bu nedenle Ayvalık İlçesine ve bađlı civar yerleşim yerlerine Madra Barajından içme ve kullanma suyu temini ile ilgili olarak 2015 yılında DSİ Genel Müdürlüğü ve Balıkesir Büyükşehir Belediyesi arasında imzalanan protokolün kapsamı ve içeriđi deđiştirdiğinden, yeniden tanzim edilen protokolün uygun olduđuna ve protokol ile ilgili olarak Balıkesir



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Annex-5: Grievance Monitoring Table

No	Complaint Register Number	How Complaint is Received (Grievance Form, Community Meeting, Telephone)	Level of Grievance (Municipality/ Utility Level, Regional Ilbank Office, ILBANK HQ Level)	Date of Complaint Received	Location of Complaint Received	Name of Person Receiving Grievance	Land Parcel # (If complaint is related to land)	Complainant Information	Project Component Related to Complaint	Grievance Category (expropriation/ land acquisition related, environmental issues, damages to structures etc.)	Complaint Summary	Grievance Status (open, closed or pending)	Action Taken	Supporting Documents for Grievance Closeout (bank receipt for compensation, grievance closure protocol)



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